



Santa Cruz County Regional Transportation Commission's
**Elderly & Disabled Transportation
Advisory Committee**

(Also serves as the state-mandated Social Service Transportation Advisory Council)

Note time
and date
change

AGENDA (Revised)

12:00 pm, Tuesday, October 22, 2013

Main Regional Transportation Commission Office

1523 Pacific Avenue, Santa Cruz (2nd Floor)

(start time
estimate)

- 12:00 pm 1. Call to Order**
- 12:02 pm 2. Introductions**
- 12:05 pm 3. Oral Communications –**

The Committee will receive oral communications during this time on items not on today's agenda. Presentations must be within the jurisdiction of the Committee, and may be limited in time at the discretion of the Chair. Committee members will not take action or respond immediately to any Oral Communications presented, but may choose to follow up at a later time, either individually, or on a subsequent Committee agenda.

- 12:10 pm 4. Additions or deletions to the consent and regular agendas**

12:12 pm CONSENT AGENDA

All items appearing on the consent agenda are considered to be minor or non-controversial and will be acted upon in one motion if no member of the E&D TAC or public wishes an item be removed and discussed on the regular agenda. Members of the E&D TAC may raise questions, seek clarification or add directions to Consent Agenda items without removing the item from the Consent Agenda as long as no other E&D TAC member objects to the change.

- 5. Approve minutes from August 13, 2013 meetings (pg 3)**
- 6. Receive Transportation Development Act (TDA) Revenues Report as of Oct 2013 (pg 7)**
- 7. Surplus TDA Allocation (pg 9)**
- 8. Email to the Bicycle Committee regarding Packet Reading (pg 11)**
- 9. Receive RTC Highlights through Oct 2013 (pg 13)**
- 9a. NEW: Approve E&D TAC Alternate Application for Rachel Glynn (pg 17)**
- 10. Information Items (links provided, hard copy circulated at meeting)**
 - a. 2013 Section 5310 Scores**
 - b. E&D TAC Survey – complete your survey online or at meeting**
- 11. Receive Agency Updates (other than items on the regular agenda) (pg 20)**
 - a. Volunteer Center**

- a. Community Bridges serving as the Consolidated Transportation Services Agency
- b. Santa Cruz Metropolitan Transit District (Metro)
 - [Sep 2013 ParaCruz Report](#) (webpages 5-11)
 - [Sep 2013 Mobility Management Report](#) (webpages 60-64)
 - Past Metro Reports (please see archives on the web):
<http://www.scmtd.com/en/agency-info/board-of-directors/70-board-agenda-archive>
- c. Santa Cruz County Regional Transportation Commission
- d. Private Operators

REGULAR AGENDA

- 12:15 pm 12. Review Monterey Bay Sanctuary Scenic Trail Network Final Master Plan – RTC staff & consultants (pg 26)**
- 12:55 pm 13. Determine Review Action for STIP Funding Recommendations- RTC staff (pg 30)**
- 1:05 pm 14. Review Pacific Station Redesign – Metro staff (pg 32)**
- 1:25 pm 15. Review Short Range Transit Plan update - Metro staff (pg 34)**
- 1:45 pm 16. Receive Pedestrian Safety Work Group Update (oral report) – Work Group Chair**
- 2:00 pm 17. Adjourn**

Next meeting location and time: **1:30 pm, December 10, 2013 @ RTC Office, Santa Cruz**

Future Topics: Construction Sites, Pedestrian FAQ

HOW TO REACH US

Santa Cruz County Regional Transportation Commission
1523 Pacific Avenue, Santa Cruz, CA 95060
Phone: (831) 460-3200 / fax (831) 460-3215
Email: info@sccrtc.org / website: www.sccrtc.org

ACCOMMODATIONS FOR PEOPLE WITH DISABILITIES

The Santa Cruz County Regional Transportation Commission does not discriminate on the basis of disability and no person shall, by reason of a disability, be denied the benefits of its services, programs, or activities. This meeting location is an accessible facility. If you wish to attend this meeting and require special assistance in order to participate, please contact RTC staff at 460-3200 (CRS 800/735-2929) at least three working days in advance of this meeting to make arrangements. People with disabilities may request a copy of the agenda in an alternative format. As a courtesy to those person affected, please attend the meeting smoke and scent-free.

SERVICIOS DE TRADUCCIÓN/TRANSLATION SERVICES

Si gusta estar presente o participar en esta junta de la Comisión Regional de Transporte del condado de Santa Cruz y necesita información o servicios de traducción al español por favor llame por lo menos con tres días laborables de anticipo al (831) 460-3200 para hacer los arreglos necesarios. (Spanish language translation is available on an as needed basis. Please make advance arrangements (at least three days in advance by calling (831) 460-3200.

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Santa Cruz County Regional Transportation Commission

Elderly & Disabled Transportation Advisory Committee

Minutes – Draft

Tuesday, August 13, 2013, 1:30 p.m.

**Regional Transportation Commission Office
1523 Pacific Avenue, Santa Cruz (2nd Floor)**

1. **Call to Order** at 1:32 pm

2. **Introductions**

Members Present:

Kirk Ance, CTSA Lift Line
Hal Anjo, Potential Bus Rider
John Daugherty, Metro Transit
Veronica Elsea, 3rd District
Sally French, Soc. Serv. Provider-Disabled
(HOPE)
Mike Molesky, Social Service Provider Disabled
Patti Lou Shevlin, 1st District

Alternates Present:

Bonnie Mc Donald, Community Bridges
April Warnock, Metro ParaCruz

Excused Absences:

Sharon Barbour, 5th District

Unexcused Absences:

Debbi Brooks, Volunteer Center
Clay Kempf, Social Services Provider

RTC Staff Present:

Grace Blakeslee
Ginger Dykaar
Cathy Judd
Karena Pushnik

3. **Oral Communications**

John Daugherty announced the passing of Dennis "Pop" Papadopoulos. Mr. Daugherty said that Metro would present a resolution at its meeting on September 27 to recognize Mr. Papadopoulos for his service to Metro.

Veronica Elsea announced her recent appointment to the Caltrans Accessibility Committee. The committee meets 4 times per year and she will provide committee meeting information to members.

Karena Pushnik announced that the RTC is hosting a La Fonda Bridge re-opening event on Saturday, August 24 from 10:30 am to 12:00 pm and invited all to attend. The new bridge includes improved sidewalks and bike lanes. Ms. Pushnik said that the RTC would send an eNews announcement about the event.

Ms. Pushnik mentioned that links are included in the agenda for Item 9, Information Items and that hard copies are being circulated at the meeting. Ms. Pushnik reminded members that comments on the Coordinated Public Transit – Human Services Plan are due to AMBAG by August 21.

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4. Additions or deletions to consent and regular agendas

CONSENT AGENDA

Action: The motion (Elsea/Daugherty) - - to approve the consent agenda as corrected- - carries unanimously.

5. Approved minutes from June 11, 2013 meeting – John Daugherty asked for a spelling correction to Item 3, Oral Communications, correcting the spelling of Bob Lagaugh to Bob McGau.
6. Received Transportation Development Act (TDA) Revenues Report as of Aug 2013
7. Received RTC Highlight through June 2012
8. Received 07/02/13 Letters to John Daugherty and Veronica Elsea expressing appreciation for their service as E&D TAC Chair and Vice Chair
9. Received Information Items:
 - a. Mass Transit article titled "Paratransit Made Efficient" 07/11/13
 - b. Coordinated Public Transit – Human Services Plan – Comments due to AMBAG by 08/21/13
10. Received Agency Updates
 - a. Volunteer Center
 - FY 2012-13: 4th Quarter and Year End TDA Report
 - b. Community Bridges serving as the Consolidated Transportation Services Agency
 - FY 2012-13: Revised 1st Quarter TDA Report
 - FY 2012-13: 2nd Quarter TDA Report
 - FY 2012-13: 3rd Quarter TDA Report
 - c. Santa Cruz Metropolitan Transit District
 - ParaCruz Report
 - Mobility Management Report
 - Short Range Transit Plan materials
 - Past Metro Report
 - d. Santa Cruz County Regional Transportation Commission
 - e. Private Operators

REGULAR AGENDA

11. Review Final Draft of Constrained Project List for RTP

Ginger Dykaar, RTC Transportation Planner, provided a PowerPoint presentation on the Review Final Draft of Constrained Project List for 2014 update of the Regional Transportation Plan (RTP). Ms. Dykaar provided information on the transportation investment that will be considered for the first priority or "Constrained" Project List as part of the scenario planning for the 2014 RTP and three-county 2014 Metropolitan Transportation Plan (MTP). The Final Draft of the Constrained Project List will be presented to the Commission for approval at its August 15 Transportation Policy Workshop meeting in Watsonville. Ms. Dykaar provided detailed information about the projects in the preferred scenario.

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Ms. Dykaar said the next steps are:

- September 2013 – AMBAG Board will consider approving the preferred scenario, which will determine the transportation projects on the “constrained” list that will be evaluated in the program-level Environmental Impact Report (EIR) for the MTP/RTP. RTC staff will bring the final RTP project list to the RTC at the September Transportation Policy Workshop
- February 2014 – The draft RTP, MTP and EIR released for public review
- June 2014 – Final RTP approved by the RTC and Sustainable Communities Strategy (SCS)/MTP approved by AMBAG

Member discussion included:

- Where audible and visual pedestrian signals fit into the pedestrian portion of the final scenario including updating audible and count-down signals at street crossings
- The need for safer intersection crossings
- How road rehabilitation also addresses pedestrian issues
- Whether sidewalk issues, not addressed in this planning scenario, will be considered

Veronica Elsea thanked Ms. Dykaar and the RTC staff for their outreach effort to solicit input from the community and to reflect the needs of the community.

Ms. Dykaar said she would come back to E&D TAC with the draft plan before the plan is final.

12. Review Complete Streets Guidebook

Grace Blakeslee, RTC Transportation Planner, provided a Power Point presentation on the Draft Monterey Bay Area Complete Streets Guidebook. The Guidebook serves as a resource for local jurisdictions and project sponsors as a regional approach to reducing vehicle miles traveled and green house gas emissions. Ms. Blakeslee is requesting E&D TAC provide input on the Guidebook and requests that the committee recommend that the RTC adopt the Guidebook.

Guidebook:

- Outlines a strategy for transitioning auto oriented streets to complete street particularly in areas that have been identified for growth and more intensified use
- Goals were established on input from local jurisdictions, the public and stakeholders during the development of draft regional transportation plan goals and policies
- The Guidebook is designed to be adopted in full or in part by local jurisdictions and regional agencies to guide the planning and design of streets
- RTC and other regional transportation planning agency staff would like to provide opportunities for project sponsors and committee members to exchange ideas and learn about techniques and skills that support implementation of complete street

Member discussion included:

- Speed limits associated with different street designation, i.e. street, boulevard, etc
- Removal of non-native plants and/or the debris they produce
- Street furniture
- Neighborhood shared streets
- Intersections safety

5-3

The next steps:

- August - input from the public on the draft guidebook via email notification
- September – AMBAG to accept Final Monterey Bay Area Guidebook and incorporate into sustainable communities strategy

- Fall/Winter – RTC staff works with Project sponsors to provide training opportunities to support implementation of the guidebook
- Ongoing _ RTC staff works with local jurisdictions to adopt the guidebook, all or in part, to support implementation of complete streets

Action: The motion (Elsea/Daugherty) - - to approve the Draft Monterey Bay Area Complete Streets Guidebook in its current form - - carries unanimously.

13. Pedestrian Safety Work Group Update

Veronica Elsea, Pedestrian Safety Work Group Chair, announced that the new in-bus signs, in English and Spanish, are on all fixed route buses and ParaCruz vehicles. The signs encourage riders to report pedestrian and bicycle hazards via the RTC's online Hazard Report.

Ms. Elsea mentioned that the final draft of the Pedestrian/Motorists brochure will be discussed at the August 28 (*rescheduled to Sept 10*) meeting of the Pedestrian Safety Work Group.

Ms. Elsea said that she provided input for the update of the CTSA document regarding pedestrian safety in construction areas.

Karena Pushnik mentioned that Theresia Rogerson could attend an upcoming meeting of the E&D TAC to discuss that document.

FAQ's for sidewalk maintenance will be discussed at a future meeting of the Pedestrian Safety Work Group.

14. Transit Service to La Posada

Karena Pushnik, RTC Transportation Planner, informed members that the Metro Transit Board took action at its June 14 meeting regarding reinstatement of fixed route service to La Posada. Ms. Pushnik said that Metro opted to reinstate fixed route service to the La Posada/Gault Street neighborhood area for a one year trial basis contingent upon receipt of Transportation Development Act (TDA) funds received in excess of the auditor/controller projections. The RTC will consider decisions about the TDA fund surplus at their October meeting when they take action on the RTC's revised budget.

15. Adjourn 3:27pm

Respectfully submitted,



Cathy Judd, RTC Staff

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**SANTA CRUZ COUNTY REGIONAL TRANSPORTATION COMMISSION
TDA REVENUE REPORT
FY 2013-2014**

MONTH	FY12-13 ACTUAL REVENUE	FY13 - 14 ESTIMATE REVENUE	FY13 - 14 ACTUAL REVENUE	DIFFERENCE	DIFFERENCE AS % OF PROJECTION	CUMULATIVE % OF ACTUAL TO PROJECTION
JULY	533,900	560,595	556,100	-4,495	-0.80%	99.20%
AUGUST	711,800	747,390	741,500	-5,890	-0.79%	99.21%
SEPTEMBER	718,257	754,170	818,354	64,184	8.51%	102.61%
OCTOBER	556,500	584,325	596,900	12,575	2.15%	102.51%
NOVEMBER	742,000	779,100	0			
DECEMBER	733,930	770,626	0			
JANUARY	534,300	561,015	0			
FEBRUARY	712,400	749,739	0			
MARCH	632,278	689,732	0			
APRIL	475,600	486,487	0			
MAY	634,100	648,649	0			
JUNE	759,038	834,025	0			
TOTAL	7,744,102	8,165,853	2,712,854	66,374	0.81%	33%

Note:

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TO: Elderly & Disabled Transportation Advisory Committee
FROM: Karena Pushnik, Transportation Planner
RE: FY 2012-13 Transportation Development Act (TDA) Allocations

RECOMMENDATION:

For information only.

As required by state law, the Regional Transportation Commission (RTC) obtains TDA revenue estimates from the County Auditor-Controller and uses those estimates for budgeting purposes. The total of actual revenues and interest received in FY 2012-13 was \$527,611 higher than estimated.

Due to a significant reduction in Federal Highway Administration (FHWA) Planning (PL) funds received by the RTC through AMBAG, the RTC decided in May 2013 to use \$114,411 of the \$527,611 surplus TDA revenues to help offset the reduction. The RTC also decided to use \$57,500 of the TDA surplus revenues to cover its \$57,500 share of the cost for the environmental document for the required 2014 regional transportation plan and metropolitan transportation plan. This means that \$355,700 in FY 2012-13 TDA surplus revenues remain to be budgeted.

At its October 3 meeting, the RTC allocated the \$355,700 in FY 2012-13 TDA surplus revenues remaining as follows:

- \$88,371 to meet the 8% TDA reserve target
- \$150,000 to help build the RTC operating reserve toward the established 30% target
- \$163,491 distributed to the transit, specialized transportation and local jurisdiction TDA recipients by the same percentage (2.29%)

1 APPORTIONMENT SUMMARY

(1) TDA apportionments are based on formulas in the RTC's Rules and Regulations. Balance not used for Planning and Administration is allocated to other TDA claimants as follows: 85.5% to SCMTD, 8.4% to Community Bridges and 1% to the Volunteer Center; remaining funds are proportionally allocated to cities and the county according to population.

7-2

Subject: FW: Bicycle Committee packet reading

From: Cory Caletti
Sent: Thursday, August 22, 2013 4:11 PM
To: Cory Caletti
Subject: Bicycle Committee packet reading

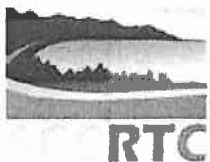
Hello Bicycle Committee members and alternates:

As I indicated at the Monday night meeting, your service on the committee is very much appreciated and we are grateful that you spend your valuable time volunteering towards the betterment of our community. As staff, we have limited resources to follow up on all the wonderful opportunities for bike facility improvements that you and the public bring to our attention. With your participation and active involvement, staff is able to maximize resources to get the most amount accomplished.

With that in mind, I urge you to follow up on your duty and responsibility to come prepared to the meetings by reading the packets we provide ahead of time. As appointed representatives of our Commissioners/elected officials, you are charged with making recommendations that will be considered in developing long term policies and projects and thus, being informed is paramount. It was apparent on Monday that most of you weren't familiar with the material provided. RTC staff spend a lot of time preparing reports and presentations so that meetings can be focused on discussion and deliberation rather than on providing background information. Also, claims are often made that not enough information or context is being provided when in fact staff reports or supplemental materials provide that information. Given the fact that we have a reduced meeting schedule, with many requests to agendaize additional items, being efficient with the time we have becomes even more important. Also, in light of the Committee's request for reinstating the original meeting schedule and adding staff resources to bike planning efforts, demonstrating the committee's value by active participation in the RTC's work would greatly enhance the request.

In serving our community, we are all committed to improving the ability of folks to get around by bike safely and conveniently. With your energetic engagement we can achieve that goal much more effectively.

Thank you, Cory Caletti



Cory Caletti, Sr. Transportation Planner/MBSST & Bicycle Program Mgr.
Santa Cruz County Regional Transportation Commission
Santa Cruz 831.460.3201 | Watsonville 831.768.8012
1523 Pacific Avenue | Santa Cruz, CA 95060



Follow our social networks for the latest RTC news

Co-Create,

A bicycling and walking friendly community



*Santa Cruz County Regional Transportation Commission
1523 Pacific Avenue, Santa Cruz, CA 95060
phone (831) 460-3200 ~ fax (831) 460-3215
email: info@sccrtc.org; website: www.sccrtc.org*

Santa Cruz County Regional Transportation Commission (RTC) Meeting Highlights

August 1, 2013

Highway 1 Soquel/Morrissey Auxiliary Lanes Project Update:

Significant progress has been made in all aspects of the project, including the new La Fonda Avenue Overcrossing, sound wall construction, and the landscape work. The construction crew successfully disassembled the false work supporting construction of the new bridge, which is the most dangerous item of work on the project. The new La Fonda Avenue Overcrossing is scheduled to be completed on August 23rd, and RTC staff is planning a community event to mark this milestone on Saturday, August 24th. The auxiliary lanes project as a whole is on track to be completed within the construction period anticipated at the beginning of the project and within the allowed construction budget.

Metropolitan Transportation Plan (MTP) Sustainable Communities Strategy (SCS) Priorities and Preferences Telephone Survey:

Representatives from EMC Research presented the results of a phone survey which reached a statistically representative sample of 450 voters from Santa Cruz County from May 28 to June 6, 2013. Information from the survey is one of the many elements being considered in development of the Regional Transportation Plan (RTP) and Sustainable Communities Strategy (SCS). The survey was designed to understand what types of shifts in individual transportation uses are possible that will enable the region to meet greenhouse gas emission and sustainability targets.

Contract for CASE Systems, Inc. for Call Box Maintenance and ADA

Improvements on Highway 1 & Highway 17:

The Commission awarded the 2013 Call Box Maintenance and Improvements contract to CASE Systems, Inc. The Santa Cruz County Regional Transportation Commission Service Authority for Freeway Emergencies (RTC SAFE) owns and operates a system of 122 call boxes along Highways 1, 9, 17, 129, and 152. Motorists may use call boxes to request assistance or report incidents. The maintenance of the call boxes includes preventative and corrective maintenance, site retrofits, system management and other work.

September 5, 2013

Highway 1 Soquel/Morrissey Auxiliary Lanes Project Update:

The new La Fonda Avenue Bridge opened on August 24th, following a community event to commemorate completion of the new bridge and appreciate the cooperation and support of the neighborhood. The successful community event was attended by approximately 500 people, and was partially funded by the RTC's construction management firm, Parsons Brinckerhoff. The new La Fonda Avenue Bridge has a 6 foot sidewalk and 6 foot bike lane on both sides, and two 10 foot travel lanes designed to slow motorists over the

bridge near the heavily traveled entrance and exit of Harbor High School. Also during this period, work on the soundwall on the northbound side of the highway was completed, and landscape irrigation work advanced on the southbound side of the highway and at the Morrissey Boulevard Interchange.

Regional Transportation Improvement Program (RTIP):

The RTC will issue a 'call for projects' based on our region's share of up to \$5.5 million in State Transportation Improvement Program (STIP) funds and \$2.5 million in Regional Surface Transportation Program (RSTP) funds. In addition, the RTC will issue a call for projects for approximately \$5.3 million in projects that implement the Monterey Bay Sanctuary Scenic Trail Network (MBSST) Master Plan. The California Transportation Commission (CTC), which both approves projects and releases funding, has indicated its intent to focus on 2014 RTIP proposals that meet state highway improvement and intercity rail needs that have been identified by Caltrans. RSTP funds can be used on a variety of projects, as outlined in the federal transportation act, including: highway, local street and road, transit and paratransit capital, bicycle, pedestrian, carpool, safety, and bridge projects. A public hearing will be held in December to approve projects to be included in the funding request.

Monterey Bay Area Complete Streets Guidebook:

The RTC adopted the Monterey Bay Area Complete Streets Guidebook, developed by RTC staff in collaboration with other transportation planning entities in the region, as part of the 2014 Santa Cruz County Regional Transportation Plan and Association of Monterey Bay Area Governments (AMBAG) sustainable communities strategy. The Complete Streets Guidebook identifies best practice tools and strategies for transitioning to complete streets, which provide adequate facilities for all roadway users, including non-drivers of all ages and abilities. The Guidebook also provides guidance for incorporating complete streets policies into circulation elements of local jurisdictions' general plans. The Guidebook is not prescriptive, but rather offers trade-off assessments, checklists, and recommendations which can be adopted by local jurisdictions to comply with the California Complete Streets Legislation (AB 1358), enacted to advance bicycle and pedestrian access as an essential design objective. The Guidebook is available on the RTC's website at: <http://sccrtc.org/projects/multi-modal/monterey-bay-area-complete-streets-guidebook/>

October 3, 2013

Legislative Updates from Assemblymember Mark Stone:

State Assemblymember Mark Stone, a former Commissioner of the RTC, reported on state legislative activities with an emphasis on those pertaining to transportation. Assemblymember Stone described the alternative fuels, active transportation, three-foot bicycle buffer and bus on shoulder bills. The latter will allow buses in Santa Cruz and Monterey County to use highway shoulders under specific conditions to bypass congestion. The challenge continues to be how to fund local streets and roads. Assemblymember Stone noted that there is an improved tone in the state assembly, which he attributed to the large number of new Assemblymembers serving in their first session.

Highway 1 Rumble Strips Project:

The RTC took the action to support Caltrans' proposed alternative rumble strip treatment for the Highway 1 rumble strip project from Shaffer Road in Santa Cruz to Swanton Road past Davenport. Rumble strips are grooved indentations effective in alerting distracted drivers when they are veering off the travel way; however, they can cause cyclists to lose control of their bicycle or limit a cyclist's ability to maneuver within a shoulder or bike lane. Caltrans worked with the RTC's Bicycle Committee to develop the alternative rumble strip treatment to balance safety improvements for both auto drivers and bicyclists. The federally-approved alternative treatment imbeds the right shoulder rumble strip on top of the white line, and does not occupy any of the shoulder.

Draft Implementation Plan for Monterey Bay Area 511 Traveler Information Services:

With the support of a Caltrans Partnership Planning Grant, the RTC partnered with the Transportation Agency for Monterey County (TAMC) to complete a draft implementation plan for establishing a 511 traveler information service in the Monterey Bay Area. The plan recommends establishing 511 services as a centralized "go to" place for travel information, including a website that consolidates real-time traffic information from Caltrans' QuickMap service, online transit trip planning via Google's multi-modal trip planning tool, and transportation information resources from the RTC and TAMC websites. Public comment is welcome on the [Draft Implementation Plan for Monterey Bay Area 511 Traveler Information Services](#).

Highway 1 Soquel/Morrissey Auxiliary Lanes Project Update:

The RTC reported that the final steps are underway to open the new southbound lane at 5:00 am on Wednesday, October 9. Recent work included removal of concrete barriers on the southbound side of the highway, paving using open-graded asphalt concrete resulting in quieter surfaces with better drainage, continued work on the supplemental drainage system on the northbound side, landscaping and removal of fencing around environmentally sensitive areas in the Morrissey Interchange area.

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9-4

COMMITTEE APPOINTMENT APPLICATION

Santa Cruz County Regional Transportation Commission (SCCRTC) Elderly & Disabled Transportation Advisory Committee (E/D TAC)

Meetings are scheduled for the second Tuesday of every other month at 1:30 p.m. in the Santa Cruz County Regional Transportation Commission conference room, located at 1523 Pacific Avenue in downtown Santa Cruz. At least one meeting each year is scheduled for an alternate location. Please refer to the Committee description, bylaws and recruitment process for more information.

If you are interested in serving on this committee, please complete this application, and return it to the Regional Transportation Commission office.

PLEASE TYPE OR PRINT CLEARLY

Name: Rachel Glynn

Home address: [REDACTED]

Mailing address (if different): "

Phone: (home) [REDACTED] (business/message) [REDACTED]

E-mail: wats@scvolunteercenter.org

Length of residence in Santa Cruz County: 5 years

Position(s) I am applying for: ☐ Any appropriate position

☒ Substitute member
(for Debbie Brooks) ☐

Previous experience on a government commission or committee (please specify)

n/a

Relevant Work or Volunteer Experience

Organization	Town or Address	Position	Dates
Volunteer Centers of Santa Cruz County "The Transportation Program"	12 Carr St Watsonville, CA 95076	Programs Coordinator / Volunteer Coordinator	Sep 2011 - Current

Statement of Qualifications: Please attach a brief statement indicating why you are interested in serving on this committee and why you are qualified for the appointment. If you have served on this committee in the past, please summarize your accomplishments on the committee and indicate which of the committee's potential future endeavors most interest you.

Certification: I certify that the above information is true and correct and I authorize the verification of the information in the application in the event I am a finalist for the appointment.

Rachel Glynn

Signature

6/19/13

Date

Return Application to:

SCCRTC
Elderly & Disabled Transportation Advisory Committee
1523 Pacific Avenue
Santa Cruz, CA 95060
fax: 460-3215 email: kpushnik@sccrtc.org

Questions or Comments: (831) 460-3200

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Rachel Glynn

10/15/13

Position: Alternate Committee Member for Debbi Brooks
on the Elderly & Disabled Transportation Advisory Committee

Statement of Qualification/Interest

For two years I have worked for the Watsonville Transportation Program and have been touched by the overwhelming gratitude of our senior and disabled clients over something that can seem pretty basic ... a ride. Our slogan is "it's so much more than a ride." When I began work with the Watsonville Transportation Program as an Americorps Volunteer Coordinator in 2011, that slogan didn't pack the emotional punch it does today.

After just a few months of hearing our clients' stories of the obstacles, stress and isolation they face due to immobility it became clear that transportation, or lack thereof, could truly change the quality of ones life. Transportation allows our seniors and disabled access to their doctors, pharmacies, banks and grocery stores. Freedom of mobility is essential and life changing.

I would like to be an Alternate Committee Member for the E&D TAC to connect with the people in Santa Cruz County that are part of making transportation accessible for the elderly and disabled. This would be a great opportunity to get plugged in to the issues, ideas, needs and trends of transportation in our county.

Attachment A

Accessible Services Coordinator (ASC) Activity Tracking Report for July 2013

What is Mobility Training?

Mobility Training is customized support to allow access to METRO services. It can include:

- **An Assessment:** The ASC meets the trainee to assess the trainee's capabilities to use METRO services. They discuss the trainee's experience using public transit and set goals for training sessions.
- **Trip Planning:** Practice to use bus route schedules, maps, online resources and other tools to plan ahead for trips on METRO fixed route and METRO ParaCruz services. All Mobility Training includes some trip planning.
- **Boarding/Disembarking Training:** Practice to board, be secured, and then disembark (get off) METRO buses. This training has been requested by persons using walkers, wheelchairs, scooters and service animals. The training session includes work with an operator and out of service bus and lasts three to five hours.
- **Route Training:** Practice using METRO buses to travel to destinations chosen by trainees. The training session includes practice on handling fares, bus riding rules and emergency situations. One training session can take two to eight hours. One or two sessions to learn one destination is typical. The number of training sessions varies with each trainee.

During July 2013 there was progress with 21 trainees:

- Two persons were new referrals: A husband and wife were referred by their neighbor. The lady has a new wheelchair and the gentleman lives with visual impairment. They were assessed, and their Boarding /Disembarking Training were set up for August.
- Ongoing training for six persons progressed: One person was assessed and completed two Route Training sessions. Another trainee completed his latest Route Training session. The ASC discussed Trip Planning with another trainee. The ASC also checked on the progress of three trainees.
- Training with 13 persons is almost complete: July activity included checking on whether further training is needed and preparation to close their files or complete their referral sheets.

Attachment A

Training Overview for July 2013:

- Amount of time dedicated to training sessions and follow up activity: At least 76 hours
- Tracking of scheduled appointments vs. cancelled:
Five appointments scheduled, no appointments cancelled

Highlights of Other Activity – Outreach/orientation performed in the community:

- July 31 Pedestrian Safety Work Group meeting

Meetings are usually scheduled for two hours. Total ASC time spent includes preparation for the meeting, the meeting itself and follow up activity. ASC activity for each meeting can take four to nine hours.

The total audience for July outreach/orientation was at least four persons. Information was provided during meeting and follow up phone calls and emails.

Requests from the community and METRO staff:

- There were at least 18 individual contacts in person and/or over the phone. Most contacts regarded training, referrals, trip planning and outreach.
- After speaking to staff from Community Life Services and the Coryell Autism Center, the ASC sent emails and placed phone messages with them and other contacts to set up presentations on Metro services.
- On July 8 the ASC received the July 2 letter from George Dondero and Karena Pushnik thanking him for seven years (2006-2013) service as E&D TAC Chair:

Attachment A

“...During your tenure, your commitment to fairness, full participation, and improvement of specialized transportation for seniors, people with disabilities and low income individuals was evident. Especially appreciated was your encouragement to participate and connection with each committee member, appreciation expressed to guests and other enriching partners, comprehension of Roberts Rules of Order, comprehensive understanding of transportation issues, and resolve for equitable involvement.

Thank you on behalf of the Regional Transportation Commission and its Elderly & Disabled Transportation Advisory Committee...”

- During July Dennis “Pop” Papadopulo passed away. Mr. Papadopulo and the ASC attended the 1989 first meeting of the group that became the Metro Accessible Services Transit Forum (MASTF). The ASC last worked with him at the Americans with Disabilities Act (ADA) Introduction Training with New Bus Operators on June 4. During July the ASC retrieved information to help Metro’s acknowledgement.

METRO

Board of Directors

Board Meeting September 27, 2013

ATTACHMENT B**PARACRUZ****Comparative Operating Statistics This Fiscal Year, Last Fiscal Year through July 2013.**

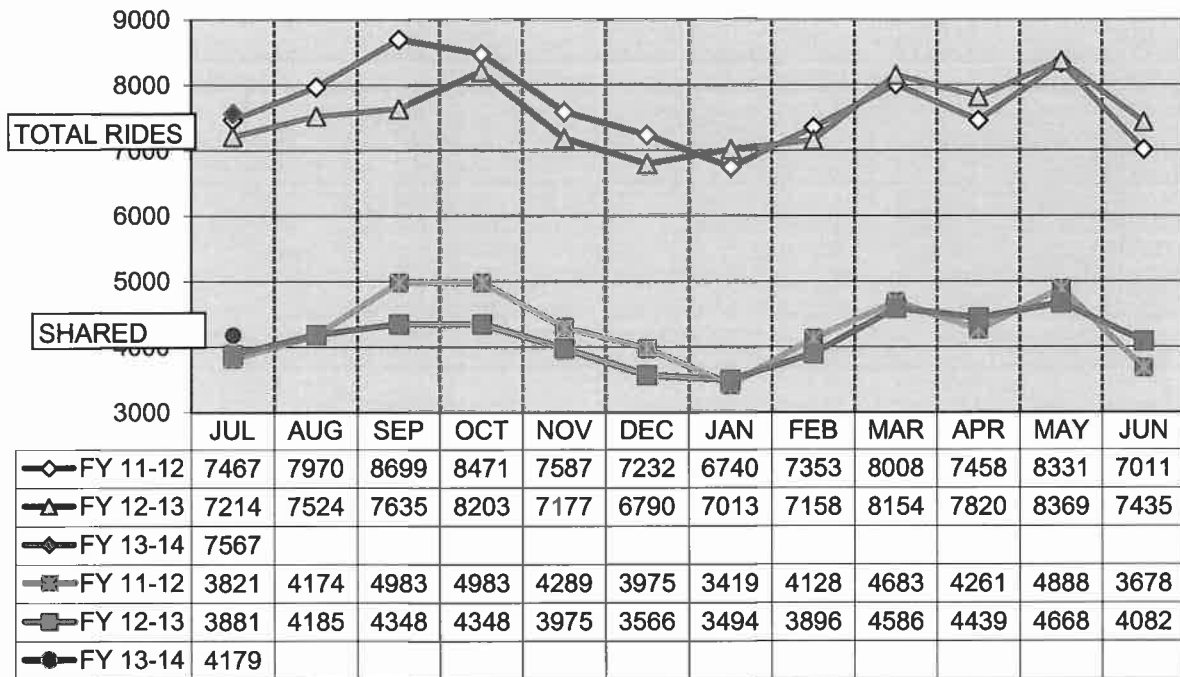
	July 12	July 13	Fiscal 12-13	Fiscal 13-14	Performance Averages	Performance Goals
Requested	7697	8093	7697	8093	8185	
Performed	7214	7567	7214	7567	7570	
Cancel	18.28%	18.41%	18.28%	18.41%	19.12%	
No Shows	3.00%	3.03%	3.00%	3.03%	3.23%	Less than 3%
Total miles	49,795	53,878	49,795	53,878	53,174	
Av trip miles	4.92	4.94	4.92	4.94	4.77	
Within ready window	96.43%	93.95%	96.43%	93.95%	95.68%	92.00% or better
Excessively late/missed trips	1	1	1	1	1.58	Zero (0)
Call center volume	5033	5259	5033	5259	5427	
Hold times less than 2 minutes	96.9%	97.1%	96.9%	97.1%	96.07%	Greater than 90%
Distinct riders	743	792	743	792	785	
Most frequent rider	53 rides	54 rides	53 rides	54 rides	48 rides	
Shared rides	64.0%	65.5%	64.0%	65.5%	65.50%	Greater than 60%
Passengers per rev hour	1.96	1.96	1.96	1.96	1.94	Greater than 1.6 passengers/hour
Rides by supplemental providers	12.91%	12.59%	12.91%	12.59%	8.67%	No more than 25%
Vendor cost per ride	\$22.75	\$23.32	\$22.75	\$23.32	\$21.99	
ParaCruz driver cost per ride (estimated)	\$26.83	\$28.13	\$26.83	\$28.13	\$28.44	
Rides < 10 miles	67.03%	65.43%	67.03%	65.43%	67.16%	
Rides > 10	32.97%	34.57%	32.97%	34.57%	32.84%	

116-4

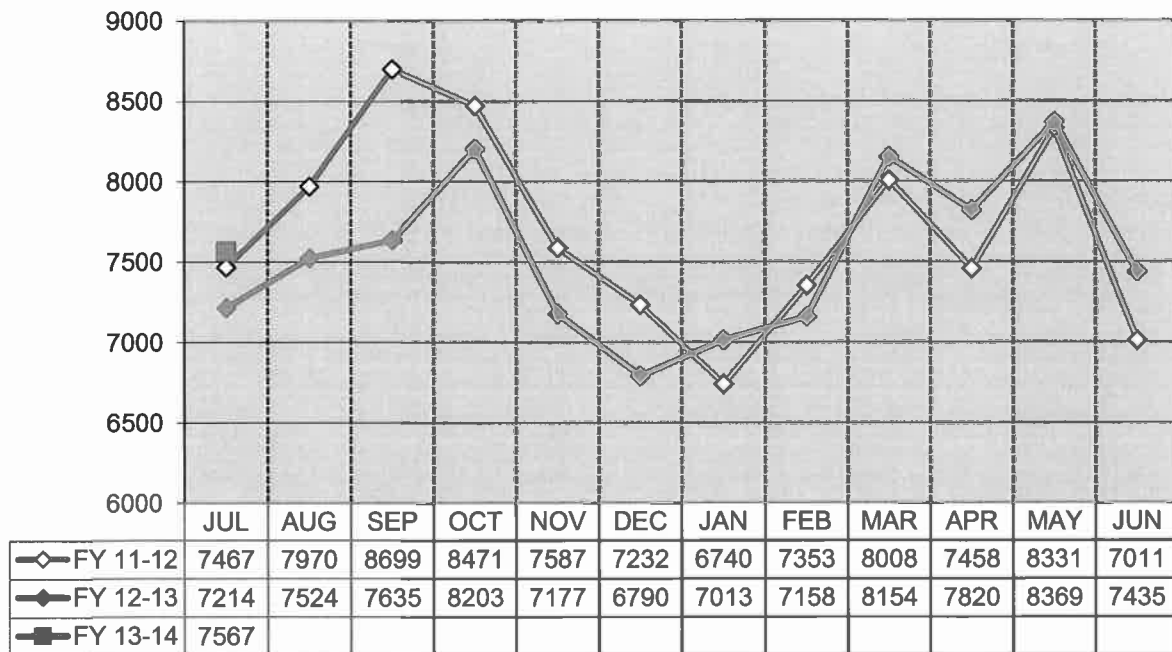
7-2.b1

ATTACHMENT C

TOTAL RIDES vs. SHARED RIDES



NUMBER OF RIDES COMPARISON CHART



116-5

7-2.c1

116-6

TO: RTC Advisory Committees

FROM: Cory Caletti, Senior Transportation Planner/MBSST Network Project Manager

RE: *Monterey Bay Sanctuary Scenic Trail Network Final Master Plan*

RECOMMENDATIONS

Staff recommends that RTC's Advisory Committees receive presentations on the *Monterey Bay Sanctuary Scenic Trail Network Final Master Plan*, provide comments and recommend that the RTC adopt the final plan.

BACKGROUND

The Monterey Bay Sanctuary Scenic Trail Network (Trail Network) is envisioned to be a multi-use transportation, recreational, and interpretive facility for bicyclists and pedestrians that will span the coast of the Monterey Bay National Marine Sanctuary from the San Mateo/Santa Cruz County line in Santa Cruz County to Lovers Point in Pacific Grove, Monterey County. Federal funds to establish a continuous trail spanning Monterey and Santa Cruz counties were secured by Congressman Sam Farr with the Transportation Agency for Monterey County (TAMC) taking the lead for the Monterey County portion of the trail and the RTC taking the lead in Santa Cruz County. Local funds have also been programmed to the project by the RTC.

The Trail Network will be separated from motor vehicle traffic, as possible, and utilize the on-street network to provide greater community connectivity. The Trail Network will serve transportation, recreation, health, eco-tourism, coastal access, economic vitality, and educational and interpretive purposes. The "spine" of the Trail Network will be built parallel to the operational 32 mile Santa Cruz Branch rail line, within the rail right of way, so that freight service can continue and future passenger rail service may be provided. Spur trails will connect the primary alignment to major activity centers and coastal access points to highlight the Monterey Bay National Marine Sanctuary. Approximately 50% of the county's population, 88 parks and 45 schools are in census tracts within 1 mile of the rail line. The Trail Network will also serve as the California Coastal Trail in Santa Cruz County.

With the assistance of RRM Design Group, a consulting firm specializing in trail planning, the RTC has been developing a Trail Network Master plan and environmental review document to guide future implementation and streamline environmental permitting. The RTC received a presentation in August, 2011 on the document's scope, schedule and timeline. Following that presentation, RRM Design Group conducted corridor tours; identified and mapped opportunities and constraints; met with stakeholder groups representing over 50 agencies, community representatives and businesses; held 3 route identification public workshops throughout the county which were attended by over 200 community members; released a Draft Master Plan; held 4 trail alignment public workshops with nearly 300 people in attendance to provide an overview of the Plan and solicit public input; and released a Draft Environmental Impact Report (EIR) and two public meetings to receive comments on the Draft EIR.

DISCUSSION

The Monterey Bay Sanctuary Scenic Trail Network will serve bicycle, pedestrian, wheelchair, and other non-motorized travel on a paved right-of-way separated from vehicular traffic and adjacent to the operational rail line. Equestrian use will be accommodated in limited locations. The on-street roadway network will provide connectivity from the trail to other destination points. Natural surface paths will provide access to coastal viewing points. The Master Plan defines a set of design standards, prioritization criteria, estimated costs, operation, maintenance, and implementation mechanisms for approximately 50 miles of trails that is divided into 20 segments to be constructed as funding opportunities arise.

The Santa Cruz County Regional Transportation Commission (RTC) released the Final Master Plan for the Monterey Bay Sanctuary Scenic Trail Network (Trail Network) project on Tuesday, October 10, 2013. The Executive Summary is provided in [Attachment 1](#). The Master Plan defines the "rail trail", a proposed bicycle and pedestrian trail adjacent to the Santa Cruz Branch rail line right-of-way, as the spine of a broader network of trails that will provide connections to activity centers, coastal access points and other key destinations. The Final Master Plan addresses comments received on the Draft Master Plan; identifies missed features or crossings; provides updated bridge and construction cost estimates; corrects errors; includes construction management costs; provides project priority segment scores by geographic reach; and makes other refinements.

MBSST Final Master Plan Contents

The Final Master Plan is organized into chapters as follows:

- i. Executive Summary – Provides an overview of the project area and the sections summarized below.
- 1) Introduction – The project's history, evolution, major milestones completed, project scope and the Plan's relationship to other planning efforts for non-motorized mobility are described. The "braided trail network" concept is introduced and the goal of providing a comprehensive system of bicycle and pedestrian facilities with proximity to the coast and separated from motor vehicle traffic to the greatest extent possible is addressed. How the Master Plan is organized and what public outreach has been conducted to date for its development is outlined.
- 2) Goals, Objectives, and Policies – Within the planning and policy context, this chapter provides the goals of generally desired outcomes, measurable and specific objectives, as well as policies related to implementation of the project's goals and objectives.
- 3) Master Plan Setting – The planning area is divided into three major areas or "reaches", each containing a set of characteristics that will require coordinated treatment types. The northern, central and southern reaches are identified and opportunities and constraints for each area are discussed. Additionally, activity centers are summarized since access to desirable destinations is integral to vibrant trail systems.
- 4) Trail Alignments – The entire Trail Network is divided into twenty (20) segments as described. Segment proposals identify trail treatment types through cross-section graphics, show spur trails as well as improvements needed to existing facilities. Cost estimates are provided for the number of miles, amenities, at-grade crossings and new bridge structures. Consideration is given to right-of-way width, proximity to activity centers, and network connectivity that the segment would provide.

- 5) Trail Design Standards – A trail functions best when it is seamless to the users and is constructed to uniform standards as it traverses through different jurisdictions and geographic areas. This chapter addresses standards for each facility type, treatments for crossings and intersections and universal design guidelines to provide accessibility to the highest number of users. Amenities, shared use conflict reduction measures, dog and equestrian uses and other trail functionality considerations are also addressed.
- 6) Project Prioritization and Costs – Categories by which to prioritize segment implementation and a weighted scoring system are recommended. A scoring system is identified by which to rank segments within each reach of the county.
- 7) Operation and Maintenance – Aside from regular maintenance, the trail management will also involve carefully considered interface guidelines with current and future agricultural and rail operations. Responsibilities and a variety of different mechanisms by which trail segment projects may be developed, constructed and maintained are offered.

Next Steps

The RTC is scheduled to consider adoption of the Final Master Plan and certification of the Final Environmental Impact Report (EIR) at the November 7th, 2013 meeting, to be held at the Board of Supervisors Chambers. The Draft Final EIR is expected to be released by Friday, October 25th, 2013.

Following RTC action, staff will input any final changes, reprint, and distribute the adopted *Final Master Plan* as needed. The final document will also be posted on the RTC website.

With the Master Plan project nearing completion, the RTC issued a "call for projects" to local jurisdictions for constructing segments of the trail. \$5.3 million is available, which includes federal earmark funds secured by Congressman Sam Farr. The RTC is scheduled to select projects to receive funds at the December 5th, 2013 RTC meeting.

Staff recommends that RTC's Advisory Committees receive presentations on the Final Master Plan, provide feedback and recommend that the RTC adopts the plan.

SUMMARY

The RTC has released the *Monterey Bay Sanctuary Scenic Trail Network Final Master Plan*. Staff recommends **that the RTC's Advisory Committees review the Final Master Plan, provide feedback and recommend that the RTC adopts the plan.**

Attachments*:

1. *Monterey Bay Sanctuary Scenic Trail Network Final Master Plan – Executive Summary*
2. *Monterey Bay Sanctuary Scenic Trail Network Final Master Plan – full document*

**Note on Attachment: In an effort to reduce paper use, the full Final Master Plan is not attached but rather made available on the RTC's website, at the RTC's Santa Cruz and Watsonville offices and at various libraries.*

12-4

TO: Elderly & Disabled Transportation Advisory Committee
FROM: Karena Pushnik, Transportation Planner
RE: Draft *2014 Regional Transportation Improvement Program*

RECOMMENDATION:

Staff recommends that the Elderly & Disabled Transportation Advisory Committee select ONE of the following options in order to make a recommendation to the Regional Transportation Commission for their December 5, 2013 meeting on the program of projects for 2014 State Transportation Improvement Program (STIP), FY13/14 Regional Surface Transportation Program (RSTP) funds, and first round of Monterey Bay Sanctuary Scenic Trail Network (MBSST) project:

1. Set up an ad hoc committee to review proposed projects and make recommendations on behalf of the E&D TAC; or
 2. Hold a November meeting of the E&D TAC to provide an opportunity for the full committee to make a recommendation.
-

BACKGROUND

The Elderly & Disabled Transportation Advisory Committee provides advisory recommendations to the Santa Cruz County Regional Transportation Commission (RTC). The RTC is responsible for selecting projects to receive a variety of state and federal funds. Those include State Transportation Improvement Program (STIP) and Regional Surface Transportation Program (RSTP) funds. Projects selected to receive those funds are programmed in the RTC's Regional Transportation Improvement Program (RTIP).

DISCUSSION

The RTC has issued a call for projects for \$5 million in State Transportation Improvement Program (STIP) funds, \$2.5 million in Regional Surface Transportation Program (RSTP) funds, and \$5.3 million for sections of the Monterey Bay Sanctuary Scenic Trail Network (MBSST). Applications are due October 29, 2013. More information about the funding sources and process for project selection can be on the RTC website: <http://sccrtc.org/funding-planning/project-funding/>. Major project sponsors requested an extension from the original due date, and project proposals are now due by 12:30 pm on October 29. For that reason, no project list is available for review at this time. The RTC board will adopt a program of projects at their December 5 meeting to meet the California Transportation Commission's deadline of receiving a recommended project list by December 15, 2013.

E&D TAC Recommendation Options

Because the project lists will not be available until November, **staff recommends that the E&D TAC either: A) designate an Ad Hoc committee to evaluate the project lists and make recommendations to the RTC board on behalf of the committee; or B) schedule a special meeting at the regular meeting time of 1:30 pm on November 12 or 19 to review the project list as a committee and make recommendations to the RTC board.**

SUMMARY

The RTC has issued a "call for projects" for over \$12 million in state and federal funds. Applications are due October 29, with the RTC scheduled to approve projects to receive funds on December 5. . As an advisory body to the Regional Transportation Commission, the E&D TAC typically reviews the projects/programs and make funding recommendations. Staff recommends that the E&D TAC consider options for making funding recommendations in November.

I:|E&DTAC|2013|10-Oct|SR_RTIP2013_EDTAC.doc

SANTA CRUZ METROPOLITAN TRANSIT DISTRICT

DATE: October 22, 2013

TO: Elderly and Disabled Transportation Advisory Committee (E&DTAC)

FROM: Thomas Hiltner, Grants/Legislative Analyst
Claire Fliesler, Transit Planner

SUBJECT: RECEIVE AN INTRODUCTORY PRESENTATION ON THE REDESIGN OF PACIFIC STATION.

I. BACKGROUND

- Pacific Station, Santa Cruz METRO's primary transit center in downtown Santa Cruz, is in poor condition and no longer meets the needs of Santa Cruz METRO.
- Santa Cruz METRO and the City of Santa Cruz are partnering to redesign Pacific Station.
- In addition to the multi-modal transit center, the project will explore what other mix of uses may be appropriate at this site.
- An extensive public outreach campaign to solicit participation is a key feature of the project contracted to Group 4 Architecture, Research + Planning (Group 4+).
- Today's oral introduction gives a project overview and status.

III. DISCUSSION

Pacific Station was built in 1984 and has outlived its serviceable use. The City of Santa Cruz and Santa Cruz METRO have partnered to redesign Pacific Station with mixed-use concepts which will integrate well with the southern end of Pacific Avenue. Group 4+ will lead the design process through selection of a preferred alternative.

Santa Cruz METRO and the City of Santa Cruz kicked-off the project on July 16, 2013. Group 4+ has launched the stakeholder input and public participation phases of the project, which includes a web and social media presence. An iterative strategy, which responds to public input and returns modified designs to the stakeholders for additional review, will culminate with the Santa Cruz METRO Board of Directors and Santa Cruz City Council selecting a preferred alternative for which Group 4+ will produce construction documents.

Today's presentation is to inform the E&DTAC and invite participation in this important project.

TO: Elderly & Disabled Transportation Advisory Committee
FROM: Erich Frederick, METRO Transportation Planner
RE: 2013 Short Range Transit Plan

Highlights:

- Santa Cruz METRO awarded a contract with Nelson\Nygaard on April 26, 2013 to draft the 2013 Short Range Transit Plan.
- The 2013 Short Range Transit Plan is a document that will guide Santa Cruz METRO in service and capital improvements over a five year horizon.
- Public Outreach and Data collection for the Short Range Transit Plan was conducted from late spring through the summer of this year. The Short Range Transit Plan also leverages data collection efforts from previous studies and plans.
- Existing conditions are reported from a thorough review of the various data collection efforts and have three basic elements:
 - Demographics
 - System Performance
 - Passenger Survey Results
- Initial findings and a Draft Service Plan were created based on the Existing Conditions. A presentation on the existing conditions and Initial Findings with draft Service Plans is attached to this staff report.
- Additional outreach to stakeholders and stakeholder groups will be coming in early October. Remaining elements of the Short Range Transit Plan are currently being drafted and will be presented in draft form in mid November.

Discussion:

Santa Cruz METRO's last Short Range Transit Plan (SRTP) expired at the end of 2012 and based on state law must have a current up to date SRTP in order to purchase buses starting in 2014. In order to draft a new SRTP, Santa Cruz METRO awarded a contract with the planning firm Nelson\Nygaard on April 26, 2013 to draft the 2013 SRTP.

The 2013 Short Range Transit Plan is a planning document focused on transit service and capital improvements over a five year horizon. This document will guide Santa Cruz METRO in regards to service changes, capital projects, fleet management, public outreach and communication, as well as other elements like financial and legislative forecasting, and policy revisions and recommendations.

Once the contract with Nelson\Nygaard was awarded, Santa Cruz METRO staff and Nelson\Nygaard staff began working on collecting data and performing public outreach to guide the elements of the SRTP. Public involvement and data collection included:

- Onboard rider surveys
- Ridecheck data collection along mainline routes
- Stakeholder interviews – including interviews with several board members
- Public workshops throughout the county
- “Drop in” interviews with Santa Cruz METRO Bus Operators and Transit Supervisors
- Planning Meetings with members of Santa Cruz METRO’s Service Planning and Review Committee

The team from Nelson\Nygaard has also leveraged other planning documents such as the Watsonville Transit Planning Study (2011) and the Regional Transportation Commission’s On Board Transit Study (2012) as data sources for the SRTP. Finally the team has reviewed other planning documents such as the new general plans from the Cities of Santa Cruz and Watsonville, the County’s ongoing Transit Corridors Study, and the 2012 Regional Transportation Plan.

Existing Conditions based on the extensive data collection effort and public participation were reported to Santa Cruz METRO staff in mid August. Details of the Existing Conditions are summarized by Santa Cruz METRO staff in three parts: Demographics of ridership, system performance with global figures and individual route statistics, and results of the passenger survey. **Attachment A** is a detailed presentation of this information.

Initial Findings based on the Existing Conditions and data collection lead the team at Nelson\Nygaard to submit a draft Service Plan with recommendations for new and revised service policies and recommendations for specific service changes. The highlights include:

Policies and Practices:

- Establishing a Transit-Emphasis Corridors Policy
- Establish a Performance Standards and Service Review Policy
- Establish Route Deviation Standard
- Revise Bus Stop Spacing Standards
- Study headways based scheduling for School Term UCSC Service
- Address the need for better and more abundant transit data

Draft Service Plans:

- Realignments of Local Santa Cruz service
- Reschedule UCSC School Term service
- Reallocate Mid-County service to establish better weekend service
- Realign Cabrillo/South County service to better utilize Soquel

Attachment A is a detailed presentation of the Draft Service Plan.

While the SRTP project is well underway, there are many elements still being developed. Additional outreach to stakeholders and stakeholder groups focusing on the Draft Service Plan as well as the Capital Improvement Plan and the Marketing Plan will be held in early October. After edits and incorporating comments, the entire SRTP will be presented in draft form by mid November. The SRTP is on schedule to be recommended for adoption by mid December.

SHORT RANGE TRANSIT PLAN

Existing Conditions - Initial Findings

SANTA CRUZ METRO

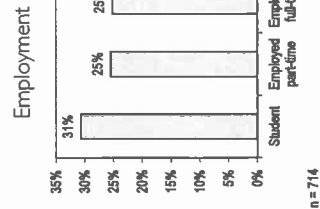
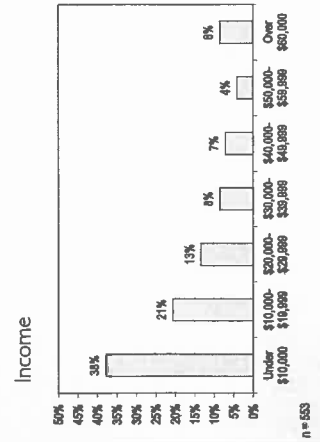
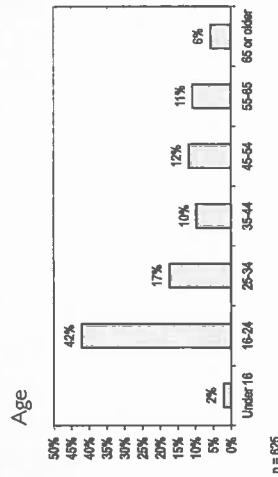


DEMOGRAPHICS

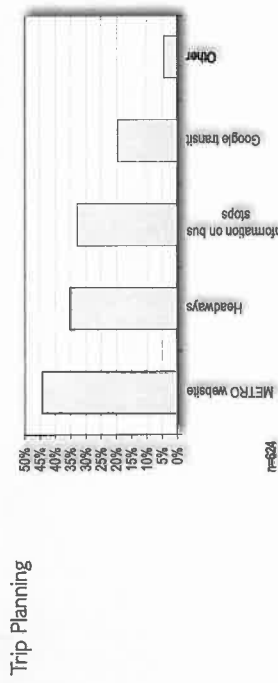
Who are we serving?

The Basics

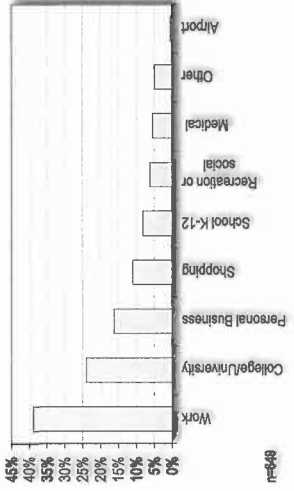
15-3



Accessing Transit

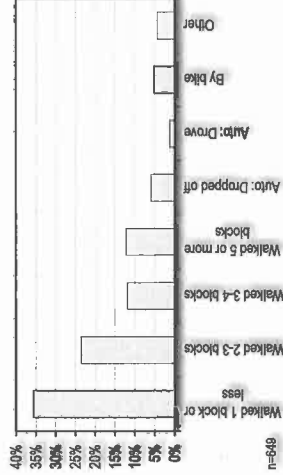
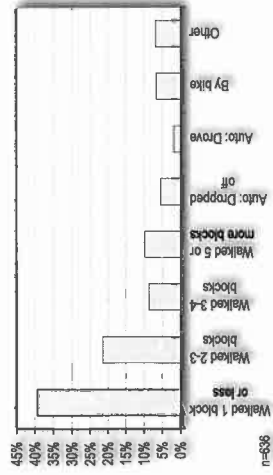


Trip Purpose



Attachment 1

Accessing Transit



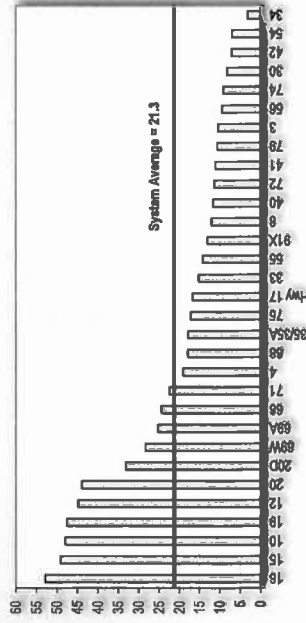
Monday, September 8, 13

SYSTEM PERFORMANCE

How well are we doing?

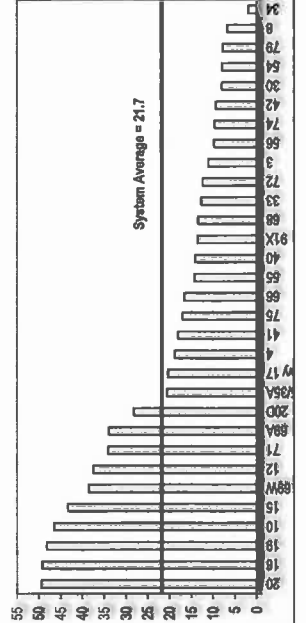
Monday, September 9, 13

Riders per Revenue Hour



15-4

Riders per Trip



2.1.1. *Le compositum l'homme*

ON-TIME PERFORMANCE

System Wide:

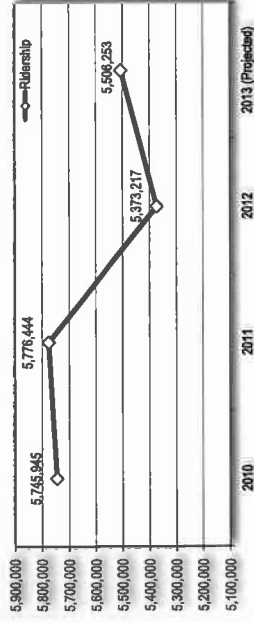
- 70% on time
- 8% early
- 14% late (>5-10min)
- 8% missed(> 10min)

Mainline Routes:

- Route 66: 91% on time
- Route 68: 70% on time
- Route 69AW: 62% on time
- Route 71: 50% on time
- Route 91X: 67% on time

References

TRENDS



Since 2010:

- Passengers per hour: -9.6%
- Farebox Recovery: -11.5%
- System Ridership: -4.2%

The recession and service fluctuations have greatly impacted overall performance.

Monday, September 9, 13

RIDER SURVEY RESULTS

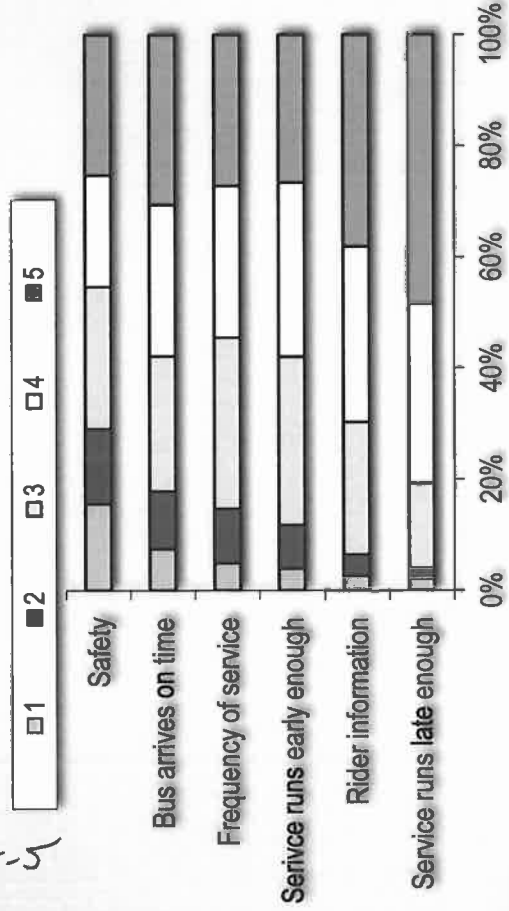
What do our riders need?



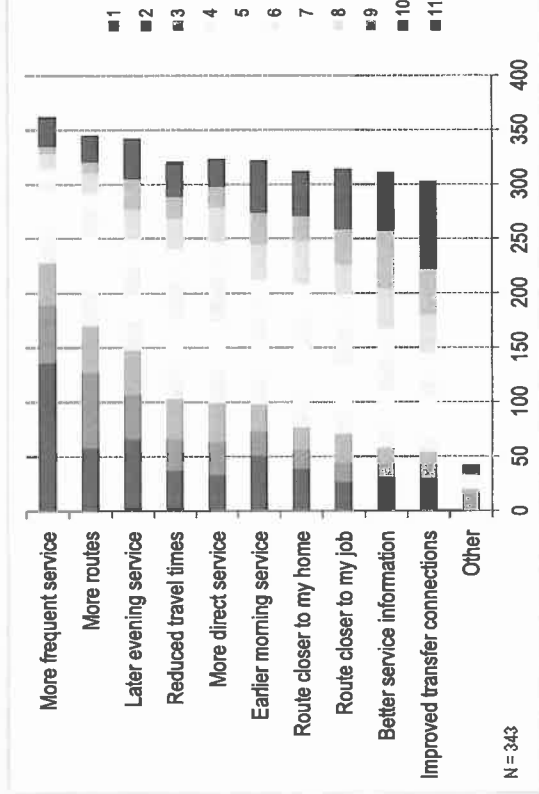
n = 504

Monday, September 9, 13

Perception of Service



PRIORITIES FOR IMPROVEMENTS



N = 343

Monday, September 9, 13

DATA

Santa Cruz METRO has limited Data:

- Lack of GPS system - cannot monitor on-time performance
- Using farebox data for ridership isn't always accurate
- No boarding / alighting data per stop
- Lack of regularly performed ridership surveys

The SRTP will address strategies to address these needs in the Capital Element of the plan

Monday, September 8, 13

DRAFT SERVICE PLAN

UCSC:

- Standardize and operate Routes 15 and 16 every fifteen minutes
- Increase the number of "short" Routes 15 and 16
- Pursue alternative scheduling practices - Headways based schedules
- Exchange Route 12 for Route 68

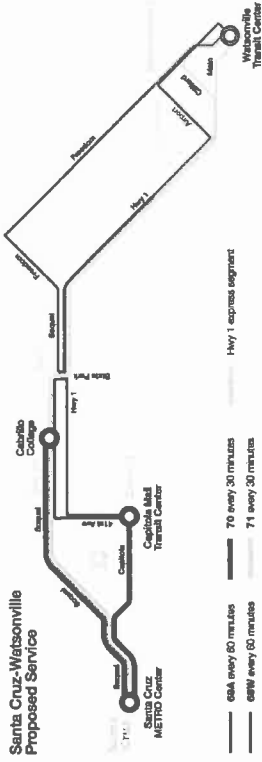
Local Santa Cruz:

- Conduct a performance review on Route 3
- Realign Routes 4 and 8

Mid-County:

- Reallocated the Route 54 to establish weekend service of Route 55
- Reallocate the Route 54 to add additional trip of Route 56

Monday, September 8, 13



INITIAL FINDINGS

Draft Recommendations and Service Plans

15-6

Monday, September 8, 13

SERVICE POLICIES

Santa Cruz METRO has a need to adopt a set of service planning policies to guide the agency.

Four Elements:

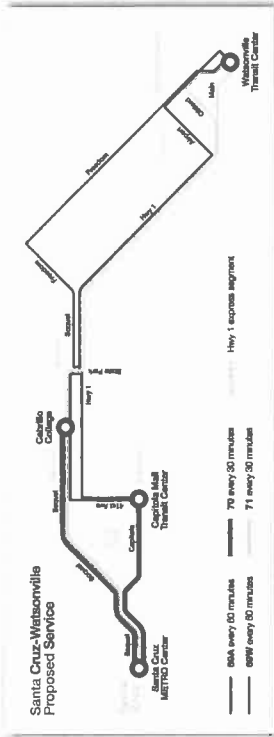
- Transit-Emphasis Corridors
- Performance Standards and Review
- Route Deviation Standards
- Bus Stop Spacing Standards

Monday, September 8, 13

DRAFT SERVICE PLAN

Cabrillo / South County:

- Realign Route 71 to incorporate the Transit-Emphasis Corridors (Soquel Ave, Main St.)
- South of State Park Dr. - realign Route 71 and Route 69W
- Reallocate Route 91X to restore the Route 70



Highway 17 & SLV:

- Realign The Highway 17 Express to use Soquel and Ocean St. to access Hwy 17
- Realign Route 35/35A to use Soquel and Ocean St. to access Hwy 17
- Establishes Ocean Street as a Transit-Emphasis Corridor

NEXT STEPS

Remaining Elements of the SRTP:

- Financial Plan
- Capital/Fleet Plan
- Marketing Study
- Implementation Plan

Next round of Stakeholder Interviews and Committee Presentations in early/mid October.

First presentation of the Full Draft SRTP is scheduled for mid November.