



Santa Cruz County Regional Transportation Commission's  
**Elderly & Disabled Transportation Advisory Committee**  
(Also serves as the Social Service Transportation Advisory Council)

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**AGENDA**

**1:30pm - 3:30pm**

**Tuesday, August 9<sup>th</sup>, 2022**

**NOTE: TELECONFERENCE**

Join the online meeting to see presentations:

<https://us02web.zoom.us/j/86428958557>

Meeting ID: 864 2895 8557

Dial by your location: +1 669 900 9128

Members of the public may not attend this meeting in person. Comments and questions may be shared with the Committee through teleconference audio in real time, or by prior written submission to [amarino@sccrtc.org](mailto:amarino@sccrtc.org).

Due to precautions associated with COVID-19, and following current state law (AB 361) regarding the Brown Act, all RTC and committee meetings until further notice will be held by teleconference only. Members of the public can listen and participate in meetings over the phone and through the internet.

1. **1:30pm — Call to Order**
2. **1:30pm — Introductions**
3. **1:35pm — Oral communications**
4. **1:40pm — Additions or deletions to the consent or regular agenda**

**1:42pm- CONSENT AGENDA**

*All items appearing on the consent agenda are considered to be minor or non-controversial and will be acted upon in one motion if no member of the E&D TAC or public wishes an item be removed and discussed on the regular agenda. Members of the E&D TAC may raise questions, seek clarification or add directions to Consent Agenda items without removing*

*the item from the Consent Agenda as long as no other E&D TAC member objects to the change.*

- 5. Approve Minutes from May 10, 2022 — pg. 4**
- 6. Receive RTC Meeting Highlights — pg. 10**
- 7. Receive Information Items — pg. 13**
  - a. Coastal Rail Trail Segment 7 - Phase II Groundbreaking flyer

### **REGULAR AGENDA**

- 8. 1:55 pm — Receive Program Updates — pg. 14**
  - a. Volunteer Center
  - b. Community Bridges – TDA Quarterly Report
  - c. Santa Cruz Metro
  - d. SCCRTC
  - e. Pedestrian Ad-hoc Subcommittee
    - i. Pedestrian Hazard Report
- 9. FY22-23 State of Good Repair (SGR) Project List— pg. 17**
- 10. 2022 Guide to Specialized Transportation Services Update— pg. 20**
- 11. Ecology Action Safe Routes to School Youth Education Programs— pg. 52**
- 12. Scotts Valley – Bean Creak Road Rehabilitation Project— pg. 54**
- 13. 3:30 pm — Adjourn**

**Next meeting: 1:30 pm, October 11, 2022. Location is to be determined.**

### **HOW TO REACH US**

*Santa Cruz County Regional Transportation  
Commission  
1101 Pacific Avenue. Suite 250,  
Santa Cruz, CA 95060  
Phone: (831) 460-3200 / fax (831) 460-3215  
Email: [info@sccrtc.org](mailto:info@sccrtc.org) / website: [www.sccrtc.org](http://www.sccrtc.org)*

## **ACCOMMODATIONS FOR PEOPLE WITH DISABILITIES**

*The Santa Cruz County Regional Transportation Commission does not discriminate on the basis of disability and no person shall, by reason of a disability, be denied the benefits of its services, programs, or activities. This meeting location is an accessible facility. If you wish to attend this meeting and require special assistance in order to participate, please contact RTC staff at 460-3200 (CRS 800/735-2929) at least three working days in advance of this meeting to make arrangements. People with disabilities may request a copy of the agenda in an alternative format. As a courtesy to those person affected, please attend the meeting smoke and scent-free.*

## **SERVICIOS DE TRADUCCIÓN/TRANSLATION SERVICES**

*Si gusta estar presente o participar en esta junta de la Comisión Regional de Transporte del condado de Santa Cruz y necesita información o servicios de traducción al español por favor llame por lo menos con tres días laborables de anticipo al (831) 460-3200 para hacer los arreglos necesarios. (Spanish language translation is available on an as needed basis. Please make advance arrangements (at least three days in advance by calling (831) 460-3200.*

## **TITLE VI NOTICE**

*The RTC operates its programs and services without regard to race, color and national origin in accordance with Title VI of the Civil Rights Act. Any person believing to have been aggrieved by the RTC under Title VI may file a complaint with RTC by contacting the RTC at (831) 460-3212 or 1523 Pacific Avenue, Santa Cruz, CA, 95060 or online at [www.sccrtc.org](http://www.sccrtc.org). A complaint may also be filed directly with the Federal Transit Administration to the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.*

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Santa Cruz County Regional Transportation Commission's  
**Elderly & Disabled Transportation Advisory Committee**  
*(Also serves as the Social Service Transportation Advisory Council)*

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**DRAFT MINUTES**

**1:30pm - 3:30pm**

**Tuesday, May 10, 2022**

**NOTE: Meeting was held via Zoom.**

1. Roll call

The meeting was called to order at 1:40 p.m.

***Members present:***

Tara Ireland, Social Service Provider-Persons of Limited Means  
Lisa Berkowitz, CTSA (Community Bridges)  
Jesus Bojorquez, CTSA (Lift Line)  
Daniel Zaragoza, SCMTD (Metro)  
Michael Pisano, Potential transit User (60+)  
Caroline Lamb, Potential Transit User (Disabled)  
Janet Edwards, 1st District  
Veronica Elsea, 3rd District  
Nadia Noriega, CTSA (Lift Line)  
Patricia Fohrman, 4th District (Caput)

***Unexcused absences:***

Alex Weske, Social Service Provider – Disabled  
Paul Elerick, 2<sup>nd</sup> District  
Ed Hutton, 5<sup>th</sup> District

***RTC staff present:***

Amanda Marino, Transportation Planner  
Rachel Moriconi, Senior Transportation Planner  
Thomas Travers, Transportation Planner

***Others present:***

Wondimu Mengistu, Santa Cruz METRO  
Douglas Underhill, Community Bridges Lift Line  
Theresa Rogerson, Santa Cruz County Health Services Agency  
Miranda Taylor, AMBAG  
Anais Shenk, Santa Cruz County

Jill Hough, Member of the public

2. Introductions
3. Oral communications
4. Additions or deletions to consent and regular agendas - none

### **CONSENT AGENDA**

5. Approved minutes from April 12, 2022

*A motion (Edwards/Bojorquez) was made to approve the minutes with corrections to the date of the next E&D TAC meeting. The motion passed with members Tara Ireland, Lisa Berkowitz, Jesus Bojorquez, Daniel Zaragoza, Michael Pisano, Caroline Lamb, Janet Edwards, Veronica Elsea, Nadia Noriega, and Patricia Fohrman voting in favor.*

6. Received RTC Meeting Highlights
7. Received Information Items

- a. Central Coast ZEV Strategy Flyer

*A motion (Lamb/Edwards) was made to move Item 8. FY 22/23 TDA Funding Request for the Community Traffic Safety Coalition and the Ride N Stride Program to the regular agenda. The motion passed with members Tara Ireland, Lisa Berkowitz, Jesus Bojorquez, Daniel Zaragoza, Michael Pisano, Caroline Lamb, Janet Edwards, Veronica Elsea, Nadia Noriega, and Patricia Fohrman voting in favor.*

*A motion (Edwards/Zaragoza) was made to approve the consent agenda. The motion passed with members Tara Ireland, Lisa Berkowitz, Jesus Bojorquez, Daniel Zaragoza, Michael Pisano, Caroline Lamb, Janet Edwards, Veronica Elsea, Nadia Noriega, and Patricia Fohrman voting in favor.*

### **REGULAR AGENDA**

8. *(Moved from consent to regular agenda)* FY 22/23 TDA Funding Request for the Community Traffic Safety Coalition (CTSC) and the Ride N Stride Program

Amanda Marino, Transportation Planner, communicated the staff recommendation for the TDA claim for the Santa Cruz County Health

Services Agency (HSA). Theresia Rogerson, HSA Staff, provided an overview of the Community Traffic Safety Coalition (CTSC) and the Ride N Stride Program TDA claim. The CTSC is encouraging E&D TAC members to get involved and join the Vision Zero Task Force.

*A motion (Edwards/Lamb) was made to recommend that the Regional Transportation Commission approve the HSA TDA claim. The motion passed with members Tara Ireland, Lisa Berkowitz, Jesus Bojorquez, Daniel Zaragoza, Michael Pisano, Caroline Lamb, Janet Edwards, Veronica Elsea, and Nadia Noriega voting in favor. Patricia Fohrman was not present for the vote.*

## 9. Received Program Updates

### a. Volunteer Center

Tara Ireland communicated that over the last quarter the Volunteer Center had 75 volunteers serving 229 program participants. The Volunteer Center is recruiting additional volunteers. For more information on how to volunteer visit:

<https://scvolunteercenter.org/volunteer/>

### b. Community Bridges – TDA Second Quarter Summary Report

Jesus Bojorquez presented the 2<sup>nd</sup> quarter summary report that includes completing a total of 7,000 rides. Lift Line is in the process of hiring two new drivers and is expected to be fully staffed by the end of May.

### c. Santa Cruz METRO

Daniel Zaragoza announced that METRO is in the process of hiring 3 new operators for ParaCruz and are currently recruiting new operators. For more information on current job openings visit:

<http://www.scmtd.com/en/agency-info/metro-employment>

Mr. Zaragoza informed the committee that ridership is currently at 90% of pre-Covid 19 levels. METRO is estimating 60,000 rides to be completed in 2022.

### d. SCCRTC

Amanda Marino, Transportation Planner, announced the next Budget Administration and Personnel (BAP) meeting will be scheduled in August or September, and the specific date is yet to be determined. Ms. Marino will send out a notice via email if it will occur before the

next scheduled E&D TAC meeting.

Additionally, there will be a special June RTC meeting scheduled for June 16th to follow the required timeline to adopt the Final EIR of the Regional Transportation Plan. The next scheduled August E&D TAC meeting is anticipated to be hybrid to allow both in person and virtual attendance.

- e. Pedestrian Ad-Hoc Subcommittee
  - i. Pedestrian Hazard Report

Chair Veronica Elsea informed the committee that the subcommittee is continuing to monitor the Pedestrian Hazard Reports and responses. Ms. Elsea identified the Cabrillo Host Lions Club's pedestrian hazard, and in response Caltrans will be installing an accessible signal and yield sign at the corner of Soquel/Freedom Blvd.

The subcommittee is additionally monitoring the public meetings of local jurisdictions throughout Santa Cruz County. Ms. Elsea provided an update on the projects they are monitoring including the update to the Santa Cruz County Wireless Communication Ordinance. The subcommittee is working to ensure that pedestrian pathways are not obstructed by the placement of new electrical boxes.

10. FY 2022-23 Transportation Development Act Funds for Community Bridges Lift Line Paratransit Program

Amanda Marino, Transportation Planner, communicated the staff recommendation for the TDA/STA claim for Community Bridges Lift Line. Douglas Underhill, Chief Finance Officer at Community Bridges, provided an overview of the Community Bridges Lift Line TDA/STA claim and answered committee member's questions and provided additional information.

*A motion (Ireland/Edwards) was made to recommend that the Regional Transportation Commission approve Community Bridges' TDA/STA claim, contingent upon approval by the City of Santa Cruz to act as the claimant. The motion passed with members Tara Ireland, Lisa Berkowitz, Jesus Bojorquez, Daniel Zaragoza, Michael Pisano, Caroline Lamb, Janet Edwards, Veronica Elsea, and Nadia Noriega voting in favor. Patricia Fohrman was not present for the vote.*

11. FY 2022-23 Transportation Development Act Funds for the Santa Cruz

## Metropolitan Transit District

Amanda Marino, Transportation Planner, delivered the staff recommendation for the TDA/STA claim for Santa Cruz Metro. Wondimu Mengistu, Santa Cruz Metro staff, provided an overview of the Metro TDA/STA claim.

*A motion (Edwards/Pisano) was made to recommend that the Regional Transportation Commission approve Metro's TDA/STA claim. The motion passed with members Tara Ireland, Lisa Berkowitz, Jesus Bojorquez, Daniel Zaragoza, Michael Pisano, Caroline Lamb, Janet Edwards, Veronica Elsea, and Nadia Noriega voting in favor. Patricia Fohrman was not present for the vote.*

### 12. FY 2022-23 Transportation Development Act Funds for Volunteer Center

Amanda Marino, Transportation Planner, presented the staff recommendation for the TDA claim for the Volunteer Center. Tara Ireland, Volunteer Center staff, provided an overview of the Volunteer Center TDA claim.

*A motion (Edwards/Lamb) was made to recommend that the Regional Transportation Commission approve the Volunteer Center's TDA claim, contingent upon approval by the City of Santa Cruz to act as the claimant. The motion passed unanimously, with members Tara Ireland, Lisa Berkowitz, Jesus Bojorquez, Daniel Zaragoza, Michael Pisano, Caroline Lamb, Janet Edwards, Veronica Elsea, and Nadia Noriega voting in favor. Patricia Fohrman was not present for the vote.*

### 13. Measure D: Community Bridges/Lift Line Five-Year Plan

Rachel Moriconi, RTC Senior Transportation Planner, communicated the staff recommendation for the Measure D Community Bridges/Lift Line 5 year plan. Douglas Underhill, Chief Finance Officer at Community Bridges, provided an overview of the Transit for Seniors and People Living with Disabilities investment category funds.

*A motion (Edwards/Lamb) was made to recommend that the Regional Transportation Commission approve the Measure D: Community Bridges/Lift Line Five-Year Plan. The motion passed unanimously, with members Tara Ireland, Lisa Berkowitz, Jesus Bojorquez, Daniel Zaragoza, Michael Pisano, Caroline Lamb, Janet Edwards, Veronica Elsea, and Nadia Noriega voting in favor. Patricia Fohrman was not present for the vote.*

### 14. 2022 Coordinated Public Transit-Human Services Transportation Plan



## Development Process

Miranda Taylor, AMBAG Staff, presented an overview of the 2022 Coordinated Public Transit-Human Services Transportation Plan (Coordinated Plan) development process. Committee members provided feedback on the development of the Draft 2022 Coordinated Plan.

*No action taken.*

### 15. The Draft County of Santa Cruz General Plan Sustainability Update

Anais Shenk, Santa Cruz County Staff, delivered a presentation of components of The Draft Sustainability Policy and Regulatory Update to the County's General Plan/Local Coastal Program and modernization of the County Code with emphasis on safety, accessibility, and pedestrian elements. Committee members asked questions and provided feedback relating to design guidelines, street standards, safety, ADA accessible pedestrian crossings, sidewalk connectivity, and accessibility to transit facilities in new developments.

*No action taken.*

Meeting adjourned at approximately 3:42 pm.

The next E&D TAC meeting is scheduled for Tuesday, August 9, 2022 at 1:30 p.m. NOTE: Teleconference may be necessary due to COVID-19.

Respectfully submitted, Amanda Marino, Staff



*Santa Cruz County Regional Transportation Commission  
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*CONTACTS: Shannon Munz, Communications Specialist ([smunz@sccrtc.org](mailto:smunz@sccrtc.org))  
Guy Preston, Executive Director  
Luis Pavel Mendez, Deputy Director*

## **Santa Cruz County Regional Transportation Commission (RTC) June 16, 2022 Meeting Highlights**

### **2016 Measure D: Five Year Program of Projects for Community Bridges Lift Line**

Following a public hearing, the Commission adopted a resolution to approve Community Bridges Lift Line's Measure D [Fiscal Years 2022/2023-2026/2027 five-year programs of projects](#). [Community Bridges/Lift Line](#) serves as the Consolidated Transportation Services Agency for Santa Cruz County and provides paratransit services for seniors and people with limited mobility. The five-year plan includes funding to provide paratransit service seven days a week, leverage grants for electric vehicles, and increase outreach about Lift Line service. As a Measure D recipient agency, Community Bridges Lift Line is required to annually develop, update, hold a public hearing on, and adopt a five-year program of projects that identifies how they plan to use Measure D funds in the upcoming five years.

### **2045 Santa Cruz County Regional Transportation Plan**

The Commission adopted the final [2045 Santa Cruz County Regional Transportation Plan](#) (RTP) and Environmental Impact Report (EIR). The RTP describes the existing transportation system, forecasts the amount of funding anticipated for transportation projects, and identifies transportation programs and projects to advance the region's goals over the next 20+ years. Projects identified in the RTP include maintenance of and improvements to local roadways, highways, bicycle and pedestrian facilities, transit service, specialized transportation for seniors and people with disabilities, and transportation demand management programs.

### **Draft Santa Cruz County Regional Conservation Investment Strategy**

The Commission received a report on the [draft Santa Cruz County Regional Conservation Investment Strategy](#) (SCCRCIS). The SCCRCIS will provide a comprehensive regional conservation strategy that enables protection of the region's focal species and other conservation elements. The regional conservation strategy and associated conservation actions can inform compensatory mitigation, including advanced environmental mitigation efforts, for transportation and other major infrastructure projects in Santa Cruz County. The Resource Conservation District of Santa Cruz County (RCD) is leading all technical aspects of the SCCRCIS and RTC is leading outreach efforts and evaluation of potential transportation project mitigation needs. The draft RCIS is available for public review from May 27th to August 16, 2022. RTC staff invites the public to provide input on the draft RCIS in writing by e-mailing comments to [mailto:rcis\\_santacruzcounty@sccrtc.org](mailto:rcis_santacruzcounty@sccrtc.org) and <mailto:rcis@wildlife.ca.gov>. In addition, a public

workshop will be held on June 29 at 5:30 p.m. via Zoom to inform the public about the SCCRCIS content and answer questions. Visit [www.sccrtc.org/rcis](http://www.sccrtc.org/rcis) for the link to the public workshop.

### **Transportation Network Companies Access for All Access Fund Administrator**

The Commission adopted a resolution authorizing the RTC to serve as the Local Access Fund Administrator for the Transportation Network Companies (TNC) Access for All Program to improve the accessibility of transportation for persons with disabilities in Santa Cruz County. The California Public Utilities Commission (CPUC) created the TNC Access for All Program to implement [Senate Bill \(SB\) 1376](#) which directed the Commission to establish a program relating to accessibility for persons with disabilities, including wheelchair users who need a wheelchair accessible vehicle. Upon approval to serve as the Access Fund Administrator, the RTC would develop a program in compliance with the guidelines set out by the CPUC and with consultation from the RTC's Elderly and Disabled Transportation Advisory Committee (E&D TAC).

### **Fiscal Year 20/21 Measure D Annual Report**

The Commission accepted the [Measure D Annual Report for FY20/21 \(Spanish\)](#). Based on the Measure D Taxpayer Oversight Committee's review of the audits and expenditure reports from recipient agencies, committee members prepared an annual report that includes a letter from them confirming the provisions and requirements have been complied with through FY20/21. The annual report focuses on the financials and findings of the audits and shows progress in delivering the Measure D Expenditure Plan.

### **Upcoming RTC and Committee Meetings**

Due to precautions associated with COVID-19 (coronavirus), **all RTC and committee meetings have been held by video conference**. On September 16, 2021, Governor Newsom signed AB 361 which continues the Brown Act waivers and allows the RTC to continue Commission and committee meetings in a virtual format. Beginning in August, the RTC will hold its commission meetings in a hybrid (virtual and in-person) format. Please check the RTC website [<https://sccrtc.org/meetings/calendar/>] or call 460-3200 to confirm meeting and video conference information for future meetings. Agendas are posted to the website at least 3 days before the meeting and will also include attendance information. Meetings may be canceled if there are no action items to be considered by the committee.

The RTC is committed to its compliance with the Americans with Disabilities Act (ADA) during this time of national emergency. Please contact the RTC at least 3 days in advance of a meeting if special accommodations are needed. If any document, webpage, meeting, or recording is inaccessible to you, kindly notify us at [info@sccrtc.org](mailto:info@sccrtc.org) or by calling 831-460-3200.

### **Regional Transportation Commission Meeting**

Thursday, Aug. 4, 2022, 9:00 a.m.

### **Bicycle Advisory Committee**

Monday, Aug. 8, 2022, 6:00 p.m.

**Elderly & Disabled Transportation Advisory Committee – Special Meeting**

Tuesday, Aug. 9, 2022, 1:30 p.m.

**Transportation Policy Workshop**

Thursday, Aug. 18, 2022, 9:00 a.m.

**Interagency Technical Advisory Committee**

Thursday, Aug. 18, 2022, 1:30 p.m.

*Public input on transportation issues is welcomed and encouraged. For more information, visit the SCCRTC website at [www.sccrtc.org](http://www.sccrtc.org) or call 460-3200. Some Regional Transportation Commission meetings are televised countywide by Community TV of Santa Cruz. Consult [www.communitytv.org](http://www.communitytv.org) or call 831-425-8848 for schedule and station information.*





# Coastal Rail Trail

SEGMENT 7 - Phase II

## GROUNDBREAKING

Join City leaders, community members & government officials in celebration!



**Thursday, August 11**

12:15 - 12:45 pm

**La Barranca Park**

700 Bay St (near California Ave)

### Vehicle Parking

United Methodist Church  
250 California St

### Free Bike Valet



Details: [cityofsantacruz.com/CoastalRailTrail](http://cityofsantacruz.com/CoastalRailTrail)



Via Email

July 15, 2022

Ms. Kim Krause  
Finance Director  
City of Santa Cruz  
333 Front Street, Suite 200  
Santa Cruz, CA 95060

Re: **Transportation Development Act – 3<sup>rd</sup> Quarter Summary Report FY 2021-2022**  
(Contract between “City of Santa Cruz and Community Bridges/Consolidated  
Transportation Services Agency”)

Dear Ms. Krause:

Enclosed, please find the Transportation Development Act Quarterly Report for the period  
beginning January 1, 2022 and ending March 31<sup>st</sup> 2022.

If you would like additional information or have any questions, please feel free to contact me.

Thank you for your attention to this matter.

Sincerely,



Douglas Underhill  
Chief Financial Officer  
831-688-8840 ext. 276  
[douglasu@cbridges.org](mailto:douglasu@cbridges.org)

Encl.

cc: A. Marino, Transportation Planner, SCCRTC  
T. New, Director of Finance and Budget, SCCRTC  
N. Gong, Accountant II, City of Santa Cruz  
A. Bigham, Grants Analyst, Community Bridges  
R. Cancino, CEO, Community Bridges  
S. McGibben, CAO, Community Bridges  
J. Bojorquez, Program Director, CTSA: List Line



Quarterly TDA Report :		FY 21/22 QUARTER 3																									
Time Period:		JAN - FEB - MAR 2022																									
#	Performance Measures to be Included in Quarterly Reports	CC 20,23,26,31,32,38,39					YTD % of Goals	CC 21					YTD % of Goals	CC 29					YTD % of Goals	CC 24,30					YTD % of Goals	Qtr Total	YTD Total
		Medical						Meals on Wheels						Taxi Scrip						Elderday							
		Jan	Feb	Mar	Qtr	YTD		Jan	Feb	Mar	Qtr	YTD		Jan	Feb	Mar	Qtr	YTD		Jan	Feb	Mar	Qtr	YTD			
1	Unduplicated Passengers per Month	155	143	151	449	1,055		192	102	19	313	561		13	15	15	43	97		64	46	74	184	306		989	2,019
2	Total Passenger Trips (Units of Service) per Month	724	848	827	2,399	7,146	119%	558	326	292	1,176	5,069	82%	84	102	111	297	810	56%	34	156	1,689	1,879	8,729	54%	5,751	21,754
3	Ride Percentage	12.60%	14.70%	14.40%	42%	32.85%		9.70%	5.70%	5.10%	20.40%	23.30%		1.50%	1.80%	1.90%	5.20%	3.72%		0.60%	2.70%	29.40%	32.70%	40.13%		100%	100%
4	Number of Incidents per Month	0	0	0	0	0		0	0	0	0	0		0	0	0	0	0		0	0	0	0	0		0	0
5	Number of Accidents per Month	0	0	0	0	2		0	0	0	0	0		0	0	0	0	0		0	0	0	0	0		0	2
6	Number of Mechanical Failures (including lift failure) per Month	0	1	0	1	7		0	0	0	0	0		n/a	n/a	n/a	0	N/A		0	0	0	0	0		1	7
7	Number of No-Shows per Month	42	28	41	111	302		1	0	40	41	158		n/a	n/a	n/a	0	N/A		1	7	76	84	376		236	836
8	Number of Turndowns or Referrals per Month	0	0	0	0	0		0	0	0	0	0		0	0	0	0	0		0	0	0	0	0		0	0
9	Number of Cancels per Month	1242	1107	1249	3,598	10,678		438	68	348	854	2,519		n/a	n/a	n/a	0	0		825	136	1952	2,913	9,220		7,365	22,417
10	Total Donations per Month	\$0	\$0	\$5,161	\$5,161	\$6,317		0	0	0	\$0	\$0		0	0	0	\$0	\$0		0	0	0	\$0	\$0		\$5,161	\$6,317
11	Number of Complaints per 1,000 Passenger Trips	0	1	1	2	4		0	0	0	0	0		n/a	n/a	n/a	0	0		0	0	0	0	0		2	4
12	Complaints	0	1	1	2	4		0	0	0	0	0		0	0	0	0	0		0	0	0	0	0		2	4
13	Number of Safety Incidents per 100,000 Vehicle Miles	0.00				0		0				0		n/a	n/a	n/a	0	0		0				0.0		0.0	0.0
14	Operating Cost per Passenger Trip				\$78.13						\$21.92						\$52.98					\$23.68					
15	Operating Cost per Vehicle Service Hour				\$120.52						\$115.24											\$97.00					
16	Passengers per Vehicle Service Hour				3.56						4.79											4.05					
17	Passengers per Vehicle Service Mile				0.07						0.10											0.16					
18	Van Mileage per Program				17,830						9,719											11,965					

# E & D TAC Pedestrian Hazard Reports

8/1

Date	First Name	Last Name	Location	Cross Street	City	Category	Additional Comments	Forwarded to	Forwarded Date	Response
06/28/22	Jean	Brocklebank	Capitola Rd	30th Ave	Live Oak	Ped: Plant overgrowth or interference	Poison Oak is encroaching on the sidewalk for about thirty (30) feet. Children walk along here and other pedestrians have their dogs with them. Everyone can pick up Poison Oak oil, take it home and disburse it in their homes without knowing it.	DPW	06/29/22	<b>6/29/2022 Jana Vargas:</b> Good morning, Thank you for your email. I will forward to our Road Maintenance Department for review and response. <b>6/29/22 DPW Road Dispatch:</b> SR 22-000970
06/08/22	Geri	King	215 Mar Vista Dr	Spruce St	Aptos	Ped: Rough pavement or potholes, Pavement cracks, Damaged sidewalk	The path on Mar Vista near the trailer park is terrible. It's very bad at the base of the tall popular trees. I have tripped there several times.	DPW	06/21/22	<b>6/22/22 Jana Vargas:</b> Good afternoon, Thank you for your email. I will forward to our Road Maintenance Department for review and response. <b>7/27/22 Travis Rieber:</b> Our crews will be performing maintenance work on the path when resources allow.
06/03/22	Robert	Haber	109 Water St	Front St	Santa Cruz	Ped: Other	appx. 8 inch square on sidewalk missing its lid, in front of 109 Water St. in Santa Cruz.	Claire Gallogly, Dan Estranero	06/21/22	<b>7/6/22 Dan Estranero:</b> City of SC staff inspected the area around 109 Water St. and did not see a missing lid.
06/01/22	Elizabeth	Ryan	223 Mar Vista Dr	Mar Vista VT	Aptos	Ped: Plant overgrowth or interference, Lack of sidewalk, Damaged sidewalk, Lack of wheelchair access, Sidewalk too narrow	The sidewalk in this area is damaged and incomplete. It is impossible to navigate safely in a wheelchair or with a stroller. In sections where sidewalk is present, roots have damaged it significantly.	DPS	06/02/22	<b>6/29/22 Travis Rieber:</b> We're researching who built the asphalt walkway and who is responsible for maintenance. I will respond once we have made a determination. <b>7/13/22 Travis Rieber:</b> County crews will be performing maintenance work on the asphalt path when resources allow.
05/20/22	Veronica	Elsa	Mission St	Walnut Ave	Santa Cruz	Ped: Traffic signal problem, Other	The accessible pedestrian signal for crossing Mission does not work at all. No locator tone, no speech, nothing. This is a split-phase light and can be challenging to figure out for those of us who are blind and rely on the safety information provided by the APS. Please repair this ASAP. May 20, 2022.	Katherine Osekowsky (Caltrans)	05/25/22	<b>5/25/22 Katie Osekowsky:</b> Hello, CSR# 897239 has been created for this and it has been assigned to the Caltrans D5 North Region Electricians.
05/11/22	Sandra	Pizziol	King St	Laurel St	Santa Cruz	Ped: Pavement cracks, Plant overgrowth or interference, Damaged sidewalk, Lack of wheelchair access	Walking King St from Laurel to Bay the sidewalks are very cracked. Major problems for kids on bikes and seniors walking with walkers. These side walks are a hazard.	Claire Gallogly, Dan Estranero	05/11/22	<b>5/12/22 Dan Estranero:</b> We will have someone take a look at this and send letters to property owners to repair their sidewalk.



**AGENDA:** August 9, 2022

**TO:** Elderly and Disabled Transportation Advisory Committee (E&D TAC)  
**FROM:** Rachel Moriconi, Transportation Planner  
**RE:** FY22-23 State of Good Repair (SGR) Project List

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## **RECOMMENDATION**

Staff recommends that the Elderly and Disabled Transportation Advisory Committee (E&D TAC) recommend that the RTC program 100% of the region's FY22/23 State of Good Repair (SGR) formula funds (estimated \$782,000) to Santa Cruz Metropolitan Transit District (METRO) for bus replacements.

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## **BACKGROUND**

In April 2017 the State Legislature and Governor Brown approved Senate Bill 1: the Road Repair and Accountability Act of 2017 (SB1). SB1 provides funding for a variety of transportation programs, including a transit State of Good Repair Program (SGR). The goal of the State of Good Repair Program is to keep transit systems in a state of good repair by providing funding for public transit and community transit service operators to upgrade, repair, and improve transportation infrastructure and to modernize California's existing local transit systems. These investments lead to cleaner transit vehicle fleets, increased reliability and safety, and reduced greenhouse gas emissions and other pollutants. The State of Good Repair Program is funded from a portion of the Transportation Improvement Fee on vehicle registrations that went into effect in 2018. These funds are allocated to regional agencies and public transportation operators using State Transit Assistance (STA) formulas. The Regional Transportation Commission (RTC), as the Regional Transportation Planning Agency (RTPA) for Santa Cruz County, is responsible for allocating SGR population-based formula funds (PUC 99313) to transit projects in the region based on local needs. RTC is also responsible for sub-allocating SGR revenue-based formula funds (PUC 99314) to eligible public transportation operators (Santa Cruz METRO).

## **DISCUSSION**

The State of Good Repair (SGR) program provides funding for certain transit maintenance, rehabilitation and capital projects statewide. The State Controller's office estimates that the RTC's FY22/23 SGR population-based formula share (PUC 99313) is \$411,602 and METRO's public transportation operator revenue-formula share (PUC 99314) is \$370,546 (Total \$782,148).

SGR funds are available for capital maintenance projects and services including:

- Purchase of new transit vehicles, the maintenance, rehabilitation and modernization of a transit operator's existing transit vehicle fleet or transit facilities. This includes replacement or rehabilitation of transit rolling stock, passenger stations and terminals, security equipment and systems, maintenance facilities and equipment, ferry vessels, and rail transit; preventative maintenance; and new maintenance facilities or maintenance equipment if needed to maintain existing transit service.
- The design, acquisition and construction of new vehicles or facilities that improve existing transit services.
- Transit services that complement local efforts for repair and improvement of local transportation infrastructure. Transit operations, transit agency administration, and program management are not eligible.
- Transit preventative maintenance to maintain existing infrastructure and vehicles in a state of good repair, essentially repair and rehabilitation. Normal maintenance such as oil changes and other regularly scheduled vehicle maintenance are not eligible for State of Good Repair funding.

### **FY22/23 SGR Santa Cruz County Project List**

Santa Cruz METRO staff has proposed (Attachment 1) to use 100% of the FY22/23 SGR revenue-based formula funds (PUC 99314) and 100% of the FY22/23 SGR population-based formula funds (PUC 99313) for a new bus replacement project, pending concurrence of the METRO board and the RTC board at their respective August 26, 2022 and September 1, 2022 meetings. This project meets SGR eligibility requirements and is consistent with the Regional Transportation Plan (RTP), Unmet Needs List, and transit plans for the region. METRO will be responsible for reporting project status and expenditures to Caltrans and complying with all relevant federal and state laws, regulations, and funding policies.

**RTC staff recommends that the E&DTAC recommend that the RTC approve METRO's request to use the region's share of FY22/23 State of Good Repair Program (SGR) distributed per Public Utilities Code Section 99313 & 99314 (estimated \$782,148) for a bus replacement project.**

The RTC approved Santa Cruz County SGR project list will be provided to Caltrans for its review and final approval.

### **SUMMARY**

The State of Good Repair (SGR) program provides funding for certain transit maintenance, rehabilitation and capital projects statewide. RTC staff recommends programming FY22/23 SGR funds (estimated \$782,148) to METRO for a bus replacement project

#### Attachment

1. Santa Cruz METRO Request Letter

*Santa Cruz Metropolitan  
Transit District*



August 1, 2022

Mr. Guy Preston, Executive Director  
Santa Cruz County Regional Transportation Commission  
1523 Pacific Avenue  
Santa Cruz, CA 95060

RE: Request for SCCRTC to Sponsor METRO's FY 2022-23 STA State of Good Project

Dear Mr. Preston:

METRO requests that the Santa Cruz County Regional Transportation Commission (RTC) delegate its FY 2022-23 allocation of State Transit Assistance, State of Good Repair (SGR) funds to Santa Cruz METRO for a public transit project to purchase a new replacement bus for fixed-route. METRO currently has programmed the SGR funds for bus replacements project. The total cost of the proposed project is \$782,148. The project is scheduled to begin on 1/15/2023 and completed on 01/31/2026. The SGR guidelines allow a recipient to contribute its apportionment to a sub-recipient.

The State Controller's Office allocated FY2022-23 SGR funds to regional transportation planning agencies and transit operators using the same distribution formula specified for STA funds under Public Utilities Code 99313 and 99314 (§99313 and §99314). Accordingly, the RTC will receive \$411,602 and METRO will receive \$370,546 in FY2022-23 SGR funds. METRO has already committed its entire anticipated FY2022-23 apportionment as well as 100% of RTC's of FY2022-23 SGR funds for bus replacements projects. If the RTC concurs, it will submit METRO's project list 100% of its §99313 apportionment, and METRO will submit the same project list to Caltrans for its §99314 allocation. METRO will use all of its FY2022-23 SGR funds (\$370,546) as well as 100% (\$411,602) of RTC's FY2022-23 SGR funds for the project(s) described above. Programming 100% of the RTC's FY2022-23 SGR funds to METRO is consistent with the agreement made between RTC, METRO, and Lift Line staff on March 03, 2022.

The METRO Board of Directors will consider a resolution authorizing this project at their 8/26/22 meeting. The application is due to Caltrans by 9/1/22; therefore, I would request that the RTC consider authorizing the sponsored project at its 9/22 meeting.

If the RTC concurs, please provide a letter to METRO stating that RTC will sponsor METRO's FY2022-23 SGR project in accordance with State of Good Repair Program Guidelines.

Please call me if you would like to discuss any part of this proposal.

Thank you.

Sincerely,

Michael Tree  
CEO/General Manager

*110 Vernon Street, Santa Cruz, CA 95060 (831) 426-6080, FAX (831) 426-6117  
Santa Cruz METRO OnLine at <http://www.scmttd.com>*

**AGENDA:** August 9<sup>th</sup>, 2022

**TO:** Elderly and Disabled Transportation Advisory Committee

**FROM:** Amanda Marino, Transportation Planner

**RE:** 2022 Guide for Specialized Transportation Update

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## **RECOMMENDATIONS**

RTC staff recommends that the Elderly and Disabled Transportation Advisory Committee (E&D TAC) provide input on the update to the Guide for Specialized Transportation for Seniors and People with Disabilities in Santa Cruz County.

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## **BACKGROUND**

A Guide to Specialized Transportation Services for Seniors and People with Disabilities in Santa Cruz County is published by the RTC. Copies are available in English and Spanish. Larger print versions are also available. The Guide lists all known accessible transportation services available in Santa Cruz County including:

- Program, service or provider name
- Eligibility requirements
- Hours/schedule
- Service charges
- Service area
- How to request the service
- How trips are prioritized
- Number of vehicles available
- Whether wheelchairs are accommodated
- Link to the service website (if available)

## **DISCUSSION**

Information about specialized transportation services in Santa Cruz County are included in the Guide to Specialized Transportation Services for Seniors and People with Disabilities and are shown in Attachment 1. The Guide for Specialized Transportation was last updated in 2018. **RTC staff recommends that the E&D TAC provide input on the 2022 update to the Guide for Specialized Transportation for Seniors and People with Disabilities in Santa Cruz County.**

Attachments

1. Guide to Specialized Transportation Services for Seniors and People with Disabilities

*I:\E&DTAC\2022\8-9\SR Guide Update.docx*



# Guide to Specialized Transportation Services

for Seniors and  
People with Disabilities  
in Santa Cruz County



Prepared by

## **The Santa Cruz County Regional Transportation Commission**

1101 Pacific Avenue, Suite 250, Santa Cruz, CA 95060, [www.sccrtc.org](http://www.sccrtc.org)  
For more information or additional copies, please call 831-460-3200

This guide is for informational purposes only; the information herein is provided by agencies outside of the Santa Cruz County Regional Transportation Commission and may be subject to change without notice. Please contact the service provider directly for the most up-to-date information. The Santa Cruz County Regional Transportation Commission does not guarantee the availability or cost of any service included herein. If you require assistance gathering additional information, please contact our staff.

For personalized assistance in using or selecting transportation options included in this guide contact:

Central Coast Center for Independent Living (CCCIL): (831) 757-2968

Senior Network: 831-462-1433

Revised June 2022

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# Cabrillo College Accessibility Support Center

**Phone:** 831-479-6379  
**Fax:** 831-477-3738  
**Mailing Address:** 6500 Soquel Dr., Aptos, CA 95003  
**TTY:** 831-479-6421  
**Web:** [www.cabrillo.edu/accessibility-support-center/](http://www.cabrillo.edu/accessibility-support-center/)

**Service Area:** Cabrillo campus

**Eligibility:** Mobility-impaired Cabrillo students must present medical documentation from their physician requesting campus transportation.

**Hours/Schedule:** Monday - Friday, hours change each semester

**Service Charges:** No charge for this service; cost included in tuition fees

**Securing Service:** Must meet with an Accessibility Support Center Counselor first to arrange transportation schedule and establish eligibility

**How Trips are Prioritized:** Priority given to students regularly scheduled to attend classes on the hour

**Vehicles:** 2 carts

**Wheelchairs Accommodated:** Yes

**Spanish Spoken:** Yes

# Central Coast Ambulance Service

<b>Phone:</b>	831-685-3201
<b>Mailing Address:</b>	P.O. Box 1244, Aptos CA 95001
<b>Service Area:</b>	Non-emergency medical transport to skilled nursing facilities and hospitals in Santa Cruz, San Benito, and Monterey Counties
<b>Eligibility:</b>	Everyone
<b>Hours/Schedule:</b>	24 hours/day, 7 days/week
<b>Service Charges:</b>	Varies according to skill level required by staff to accommodate the rider's needs Private insurance accepted
<b>Securing Service:</b>	On demand and by reservation
<b>How Trips are Prioritized:</b>	By reservation
<b>Vehicles:</b>	6 ambulances
<b>Wheelchairs</b>	Only folding wheelchairs are allowable. Passenger must lay on gurney.
<b>Bariatric Gurneys Available</b>	Yes Maximum weight up to 1000 lbs including passenger
<b>Spanish Spoken:</b>	Yes

# City of Capitola–Seasonal Shuttle

**Phone:** 831-475-7300  
**Mailing Address:** 420 Capitola Ave., Capitola CA 95010  
**Web:** [www.ci.capitola.ca.us](http://www.ci.capitola.ca.us)

**Agency History:** Since 1995, the City of Capitola has provided contract services for an accessible weekend shuttle to the village and beach.

**Service Area:** Between the shuttle parking lot No. 2 (426 Capitola Ave., Capitola) and the beach/Capitola Village

**Hours/Schedule:** Weekends and holidays from Memorial Day weekend through mid-September, 10 am - 8 pm

**Service Charges:** No charge for shuttle  
Parking cost is \$0.50 per hour  
Parking limited to 12 hours

**Securing Service:** Provided on a first come, first serve basis

**How Trips are Prioritized:** Not applicable

**Vehicles:** Varies by demand

**Wheelchairs Accommodated:** Yes

**Spanish Spoken:** Yes



**Community Bridges provides rides with their Lift Line service and contracted vehicles (see pages 7-8)**

# Community Bridges/Lift Line

(Four transportation programs available)

**Phone:** 831-688-9663  
**Fax:** 831-688-8302  
**Mailing Address:** 545 Ohlone Parkway, Watsonville, CA 95076  
**Web:** [www.communitybridges.org/liftline](http://www.communitybridges.org/liftline)

**Agency History:** Community Bridges provides transportation services via Lift Line county-wide

**Service Area:** Santa Cruz County

**Eligibility:** Santa Cruz County residents age 60+ or living with a disability who meet the income criteria

**Service Charges:** No charge, although donations are accepted

**How Trips are Prioritized:** By reservation  
Reservation requests are accepted between 8:30 and 5:00 pm

**Wheelchairs Accommodated:** Yes

**Spanish Spoken:** Yes

**Vehicles:** 18

## 1 - Lift Line Medical Transportation (for medical appointments only)

**Hours/Schedule:** 7 days per week except holidays, first pick up at 8:30 am and last pick up at 3:30 pm

**Service Area:** Medical appointments in Santa Cruz, Monterey, San Mateo, San Benito, Santa Clara, and San Francisco counties.

## **2 - Lift Line Senior Dining Center Transportation (to/from meal sites)**

<b>Meal Site Requests:</b>	Highlands Park Senior Center: (831) 336-8900 Live Oak Senior Center: (831) 476-3272 Louden Nelson: (831) 420-6177 Watsonville Senior Center: (831) 768-3279
<b>Eligibility:</b>	Santa Cruz County residents age 60+ can apply at their local meal site
<b>Hours/Schedule:</b>	Depending on the scheduled serving times, varies at each center
<b>Service Area:</b>	Santa Cruz County
<b>Securing Service:</b>	Contact Senior Center to secure a meal and contact Lift Line to schedule transportation

## **3 - Lift Line Taxi Scrip (contracted with local taxis)**

<b>Hours/Schedule:</b>	24 hours, 7 days/week
<b>Service Charges:</b>	\$16/mo for \$60 worth of scrip for applicants under 200% Federal Poverty Level (FPL) \$32/mo for \$60 in scrip for those above 200% FPL
<b>Service Area:</b>	Confirm with contracted cab companies
<b>Securing Service:</b>	Same day service: Yellow Cab 831-333-1234 Courtesy Cab 831-761-3122 (Spanish spoken)
<b>How Trips are Prioritized:</b>	By reservation
<b>Wheelchairs accommodated:</b>	Taxis – request wheelchair vans at reservation

## **4 - Lift Line Veterans Medical Transportation\* (to Veterans service facilities)**

<b>Hours/Schedule:</b>	Mon-Fri excluding holidays, first pick up at 8:30 am and last pick up at 1:00 pm
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**\*Also see page 13 for Santa Cruz County Veterans services**

# First Transit

<b>Phone:</b>	831-460-9911
<b>Mailing Address:</b>	117 Fern St., Ste. 100, Santa Cruz, CA 95060
<b>Web:</b>	<a href="http://www.firsttransit.com">www.firsttransit.com</a>
<b>Agency History:</b>	First Transit has provided passenger transportation nationwide for over sixty years.
<b>Eligibility:</b>	Daily services for adults with developmental disabilities authorized by the San Andreas Regional Center (SARC). Vehicles are also available for public charter.
<b>Service Area:</b>	SARC service covers Santa Cruz County; charter service throughout greater Bay Area
<b>Hours/Schedule:</b>	SARC service Monday-Friday to authorized day programs. Charter services are flexible and arranged by reservation
<b>Service Charges:</b>	No charge for daily services for authorized clients of SARC. Charter service rate starts at \$80/hour with a 4 hour minimum rental.
<b>Securing Service:</b>	SARC clients via their Service Coordinator Charter trips via the office
<b>How Trips are Prioritized:</b>	SARC daily scheduled service is given priority
<b>Vehicles:</b>	23 vans and buses
<b>Wheelchairs Accommodated:</b>	Yes, in 11 vehicles
<b>Spanish Spoken:</b>	Yes

# Greyhound Bus Lines

<b>Phone:</b>	(831) 423-4082 or 1-800-231-2222 1-800-752-4841 (ADA Assistance)
<b>Email:</b>	<a href="mailto:ada.support@greyhound.com">ada.support@greyhound.com</a>
<b>TTY/TDD:</b>	1-800-345-3109
<b>Mailing Address:</b>	920 Pacific Ave., Santa Cruz, CA 95060 (Metro Center)
<b>Web:</b>	<a href="http://www.greyhound.com">www.greyhound.com</a>
<b>Eligibility:</b>	Everyone
<b>Service Area:</b>	National
<b>Hours/Schedule:</b>	Varies
<b>Service Charges:</b>	Seniors (62+) receive a 5% discount Attendants of those needing special assistance pay 50% of regular fare
<b>Securing Service:</b>	Call or go online for route information and/or special assistance. No reserved seats. Recommend arrival one hour before departure time to wait in line for a seat
<b>How Trips are Prioritized:</b>	Request for special assistance or priority boarding must be made 48 hours in advance
<b>Vehicles:</b>	1775+
<b>Wheelchairs Accommodated:</b>	Wheelchair accessible buses are available with 48 hours advance request via the ADA toll-free number. Passengers with special needs will be given priority boarding and assistance, with prior 48 hours notification. Wheelchair weight is limited to 1,000 lbs including the passenger. Wheelchair size is limited to 30" x 48" and mobility scooters are limited to 30" x 30".
<b>Spanish Spoken:</b>	Yes, at 1-800-531-5332



# Medi-Cal/Alliance

## Non-Emergency Transportation

<b>Phone:</b>	800-700-3874 ext. 5577 Santa Cruz County Main Office: 831-430-5500 For the Hearing or Speech Assistance Line, call 800-735-2929 (TTY: Dial 711)
<b>Mailing Address:</b>	Alliance Transportation Coordinator: CCAH 1600 Green Hills Road, Suite 101 Scotts Valley, CA 95066
<b>Web:</b>	<a href="http://www.ccah-alliance.org">www.ccah-alliance.org</a>
<b>Agency History:</b>	Central Coast Alliance for Health (Alliance) is locally governed and publicly operated, and serves over 30,000 members in Santa Cruz, and area Counties
<b>Service Area:</b>	Santa Cruz and Monterey Counties
<b>Eligibility:</b>	Residents of Santa Cruz County approved by the Alliance for Medi-Cal unable to use public or private transportation; rides provided by Lift Line and others
<b>Hours/Schedule:</b>	Monday-Friday, 8:00 am to 5:00 pm
<b>Service Charges:</b>	None
<b>Securing Service:</b>	7 Business days in advance
<b>How Trips are Prioritized:</b>	Rides provided only to medical appointments and other medically necessary services
<b>Vehicles:</b>	Vans
<b>Wheelchairs Accommodated:</b>	Yes, and gurney
<b>Spanish Spoken:</b>	Yes

# Mental Health Client Action Network

<b>Phone:</b>	831-469-0462
<b>Mailing Address:</b>	1051 Cayuga St., Santa Cruz, CA 95062
<b>Email:</b>	<a href="mailto:mail@mhcan.org">mail@mhcan.org</a>
<b>Web:</b>	<a href="http://www.mhcan.org">www.mhcan.org</a>
<b>Agency History:</b>	Began as an informal community group in 1988; received County funding 1991 to present; non-profit status obtained in 1995
<b>Service Area:</b>	Santa Cruz City area, excluding San Lorenzo Valley, Scotts Valley, Freedom and Watsonville
<b>Eligibility:</b>	Residents of Santa Cruz County diagnosed with a major emotional or psychiatric disorder
<b>Hours/Schedule:</b>	Monday - Friday: 8:30 am - 4:30 pm
<b>Service Charges:</b>	No charge
<b>Securing Service:</b>	Advance reservation and same day service provided After-hours leave a message
<b>How Trips are Prioritized:</b>	Priority for medical appointments, trips to Emeline case managers, grocery stores, and classes and support groups at MHCAN
<b>Vehicles:</b>	12 passenger van
<b>Wheelchairs Accommodated:</b>	No
<b>Spanish Spoken:</b>	Yes

# Santa Cruz County Veterans Service Office\*

<b>Phone:</b>	Santa Cruz Veteran's Service Office: 831-454-7276 650-493-5000 for transport to Palo Alto VA Med Center Watsonville Veteran's Service Office: 831-763-8868
<b>Fax:</b>	831-458-7116
<b>Mailing Address:</b>	<b>Santa Cruz Office:</b> 842 Front Street, Santa Cruz CA 95060 <b>Watsonville Office:</b> 18 West Beach Street, Watsonville, CA 95076
<b>Email:</b>	Dean.Kaufman@santacruzcounty.us.
<b>Web:</b>	<a href="http://www.santacruzvets.com">www.santacruzvets.com</a>
<b>Service Area:</b>	<b>The Palo Alto VA Shuttle Bus::</b> Palo Alto and San Jose Medical Facilities No transportation services on holidays <b>DAV Van:</b> Palo Alto, San Jose and Menlo Park Facilities No transportation services on holidays
<b>Eligibility:</b>	All veterans
<b>Hours/Schedule:</b>	<b>The Palo Alto VA Shuttle Bus:</b> Departs: Santa Cruz Veterans Memorial Building, 846 Front St., Monday - Friday 9:20 am Returns: 846 Front St., Monday – Friday 2:00 pm <b>DAV Van: Van operations are by reservation</b> Departs: 842 Front St., Monday – Friday 8:10 am Return: 842 Front St., Monday – Friday 11:45 am.
<b>Service Charges:</b>	No charge
<b>Securing Service:</b>	Reservations not required on the Palo Alto VA Shuttle Bus. Reservations required on the DAV Van (call office 48 hours prior to arrange transportation)
<b>How Trips are Prioritized:</b>	By reservation
<b>Vehicles:</b>	1 bus and 1 van
<b>Wheelchairs Accommodated:</b>	Yes – <b>Big White Bus</b> No – <b>DAV Van</b>

**Spanish Spoken:** Yes

**\* Also see Community Bridges/Lift Line – pages 7 & 8**



**METRO offers fixed route service  
to destinations throughout  
Santa Cruz County and  
on the 17 Express to San Jose  
(see page 16)**

# Santa Cruz Metropolitan Transit District (METRO)

<b>Phone:</b>	(831) 425-4664 Speech/Hearing Impaired CRS 711 Accessible Services Coordinator: 831-423-3868
<b>Mailing Address:</b>	110 Vernon Street, Santa Cruz, CA 95060
<b>Email:</b>	<a href="mailto:info@scmtd.com">info@scmtd.com</a>
<b>Web Site:</b>	<a href="http://www.scmtd.com">www.scmtd.com</a>
<b>Service Area:</b>	Fixed route services within Santa Cruz County and on Highway 17 to San Jose*
<b>Eligibility:</b>	Everyone
<b>Hours/Schedule:</b>	Varies by route
<b>Service Charges:</b>	Ride, day pass, monthly fares vary for: Regular fares, Seniors (62+), Disabled, Hwy 17. METRO Discount Fare Photo ID card is required
<b>Accessible Services Coordinator:</b>	Free personalized instructions for seniors and people with disabilities, including assistance with “Stoke Straps” mobility device tie-down, bus ride safely, discount ID card, and tickets.
<b>Securing Service:</b>	First come, first served
<b>How Trips are Prioritized:</b>	Not applicable
<b>Vehicles:</b>	All routes have lift or ramp equipped buses and “kneel” or have a low floor configuration
<b>Wheelchairs Accommodated:</b>	Buses designed to accommodate most mobility devices. Consult with METRO for specifics
<b>Spanish Spoken:</b>	Yes

**\*Persons unable to access fixed route service due to a physical, cognitive, or psychiatric disability, contact METRO ParaCruz for an eligibility determination. See page 18 for more information.**



**METRO's ParaCruz provided  
lift-equipped vehicles for  
eligible individuals unable to use  
the fixed route system  
(see page 18)**



# Santa Cruz Metropolitan Transit District (METRO ParaCruz)

In cooperation with the Americans with Disabilities Act of 1990 (ADA), Santa Cruz METRO operates "METRO ParaCruz", a complementary Paratransit service.

**Phone:** 831-425-4664

**CA Relay Service:** 711 or 800-735-2929

**Mailing Address:** 2880 Research Park Dr, # 160 Soquel, CA 95073

**Email:** [paracruz@scmtd.com](mailto:paracruz@scmtd.com)

**Web:** [www.paracruz.com](http://www.paracruz.com)

**Eligibility:** Persons certified through an in-person interview unable to functionally access the bus due to physical, cognitive, or psychiatric disabilities

**Service Area:** Door-to-door service to origin and destination locations within 3/4 mile of a METRO bus routes

**Hours/Schedule:** METRO ParaCruz service operates the same days and hours as METRO's fixed route

**Fares:** \$4.00 or \$6.00 fare per one-way trip based on origin and destination. Premium fares for 'will-calls' are \$8.00 per trip. Re-dispatched vehicles are \$16.00

**Securing Service:** Eligible persons may reserve service 1 - 3 days in advance (same-day service not available).  
No limitations on the number of METRO ParaCruz trips

**How Trips are Prioritized:** By reservation.

**Vehicles:** Mid-sized buses, accessible vans, minivans, in addition to contracting with private operators

**Wheelchairs Accommodated:** Wheelchair or mobility devices that can physically and safely be accommodated on the vehicles.  
Must navigate device on ramp or lift, and maneuver into a forward-facing position to be secured.

**Spanish Spoken:** Yes



# Scotts Valley Senior Center

<b>Phone:</b>	831-438-8666
<b>Mailing Address:</b>	370 Kings Village Road, Scotts Valley, CA 95066
<b>Email:</b>	<a href="mailto:dcroskrey@scottsvalley.org">dcroskrey@scottsvalley.org</a>
<b>Eligibility:</b>	Members and non-members 50+ years old
<b>Hours/Schedule:</b>	Monday: Groceries/Banking Tuesday: Medical Appointments/Groceries Wednesday: Lunch & Bingo at the Center Thursday: Medical Appointments/Groceries Friday: Shopping
<b>Service Charges:</b>	Members - within Scotts Valley is \$1.50 one-way, outside Scotts Valley is \$6.00 one-way or \$7.00 round-trip. Non-Members - within Scotts Valley is \$2 one-way, outside Scotts Valley is \$7 one-way or \$8.00 round-trip. Additional stops are 50 cents per stop.
<b>Service Area:</b>	Pick-up must be in Scotts Valley
<b>Securing Service:</b>	Reservations must be made 24 hours in advance
<b>How Trips are Prioritized:</b>	Priority to medical rides, next to shopping trips
<b>Vehicles:</b>	1 minivan driven by a volunteer drivers
<b>Wheelchairs Accommodated:</b>	No
<b>Spanish Spoken:</b>	No

# Taxi - Transportation Services

**Eligibility:** Everyone  
**Hours/Schedule:** 24 hours/day; 7 days/week

## Courtesy Cab Company

**Phone:** 831-761-3122  
**Mailing Address:** 149 Walker St, Watsonville, CA 95076  
**Email:** [maria@courtesycab.com](mailto:maria@courtesycab.com)  
**Web:** [www.courtesycab.com](http://www.courtesycab.com)

**Service Area:** Rides originating in City of Watsonville and some parts of Santa Cruz County.  
No pick-up in City of Santa Cruz

**Service Charges:** \$4.00 to start  
\$7.00 for the first mile  
\$3.00 per mile thereafter  
10% discount for seniors  
MSSP and Lift Line Scrip (see page 8) accepted

**Securing Service:** On demand

**Vehicles:** 6 autos  
6 lift-equipped vans

**Wheelchairs  
Accommodated:** Yes, in all vans

**Spanish Spoken:** Yes

# Santa Cruz Yellow Cab

<b>Phone:</b>	831-333-1234
<b>Mailing Address:</b>	P.O. Box 3328, Santa Cruz, CA 95063
<b>Email:</b>	john@yellowcab1234.com
<b>Web:</b>	<a href="https://www.yellowcab1234.com/">https://www.yellowcab1234.com/</a>
<b>Service Area:</b>	Cities of Santa Cruz, Scotts Valley, Capitola, and unincorporated county areas
<b>Service Charges:</b>	\$4.00 to start \$3.00 per mile \$36.00 hourly rate 10% discount for seniors and disabled. Lift Line taxi Scrip (see page 8) accepted
<b>Securing Service:</b>	Advance reservations and ride requests welcome
<b>How Trips are Prioritized:</b>	Based on pick-up location and available drivers
<b>Vehicles:</b>	20 sedans 5 minivans
<b>Wheelchairs Accommodated:</b>	No
<b>Spanish Spoken:</b>	Yes

# UCSC Transportation and Parking Services (TAPS) Disability Van Service

**Phone:** 831-459-2829  
**Fax:** 831-459-4234  
**Mailing Address:** 1156 High St. Santa Cruz, CA 95064  
**Email:** [dvs@ucsc.edu](mailto:dvs@ucsc.edu)  
**Web:** [taps.ucsc.edu/buses-shuttles/d-v-s.html](http://taps.ucsc.edu/buses-shuttles/d-v-s.html)

**Service Area:** Shared-ride, curb-to-curb to specified DVS stops servicing the UCSC Campus only

**Eligibility:** UCSC students, staff, or faculty and campus visitors with temporary, stamina, or permanent mobility impairments -- Medical documentation required

**Hours/Schedule:** School term: Mon - Fri 7:30 am - 11:15 pm,  
weekends: 6:00 pm - 11:15 pm  
Summer session: Mon - Fri 7:30 am - 9:45 pm  
Interession (breaks): Mon - Fri 7:30 am - 5:45 pm

**Service Charges:** No charge

**Securing Service:** Reservation requests can be made online or phone. Phone reservations can be made Mon – Fri 7:30 am - 4:30 pm. Same day reservations made by phone only. Next day reservations are accepted until 7:30 pm the night before. Next day reservations received after 7:30 pm the night before will be placed on the will-call list.

**How Trips are Prioritized:** Priority is given first to advance bookings traveling to classes

**Vehicles:** 6 accessible minivans

**Wheelchairs Accommodated:** Yes

**Spanish Spoken:** No

# Van Rentals (Accessible Vehicles)

**Company:** Wheelchair Getaways  
**Phone:** 866-224-1750  
**Address:** San Jose, San Francisco, San Mateo, other  
**Web:** <https://www.accessiblelevans.com/>

**Services:** Accessible van rentals

**Spanish Spoken:** No

**Company:** Access Options Incorporated  
**Phone:** 831-722-6804  
**Email:** [info@accessoptions.com](mailto:info@accessoptions.com)  
**Address:** 109 Lee Rd, Ste D Watsonville, CA 95076  
**Web:** [www.accessoptions.com](http://www.accessoptions.com)

**Services:** Accessible van rentals, sales and modifications

**Spanish Spoken:** Yes

# Volunteer Center of Santa Cruz County

<b>Phone:</b>	Santa Cruz: 831-427-3435 Watsonville: (831) 768-8132
<b>Mailing Address:</b>	1740 17 <sup>th</sup> Ave, Suite 2, Santa Cruz, CA 95062
<b>Email:</b>	<a href="mailto:Transportation@scvolunteercenter.org">Transportation@scvolunteercenter.org</a>
<b>Web:</b>	<a href="http://www.scvolunteercenter.org">www.scvolunteercenter.org</a>
<b>Agency History:</b>	Service provided by volunteer drivers since 1966
<b>Service Area:</b>	Santa Cruz County
<b>Eligibility:</b>	Seniors (55+) and disabled individuals (non-wheelchair)
<b>Hours/Schedule:</b>	Monday - Friday 10:00 am - 2:00 pm
<b>Service Charges:</b>	No charge Limit of one trip per week
<b>Securing Service:</b>	Reserve at least 7-10 business days in advance
<b>How Trips are Prioritized:</b>	Priority given first to rides for medical purposes and grocery shopping
<b>Vehicles:</b>	Volunteer drivers use their own vehicles
<b>Wheelchairs Accommodated:</b>	No
<b>Spanish Spoken:</b>	Yes, agency staff

# Monterey County ADA Paratransit (MST RIDES)

<b>Phone:</b>	888-678-2871
<b>TDD:</b>	831-393-8111
<b>Mailing Address:</b>	201 Pearl Street, Monterey, CA 93940
<b>Web:</b>	<a href="http://www.mstmobility.org/ada-paratransit-rides.htm">www.mstmobility.org/ada-paratransit-rides.htm</a>
<b>Service Area:</b>	Curb-to-curb service to origins and destinations within 3/4 mile of MST fixed-routes and available in limited areas outside the service area to registered RIDES clients*
<b>Eligibility:</b>	Clients who have a disability that prevents independent use of fixed-route service. Certification process can take up to 21 days.
<b>Hours/Schedule:</b>	Service during hours/days MST operates fixed route
<b>Service Charges:</b>	One-way, 2.7 miles or less: \$1.50* One-way, 2.7 to 17 miles: \$2.50* One-way, more than 17 miles: \$3.50* Personal Care Assistants with ID card ride free
<b>Securing Service:</b>	Reservations can be made up to 7 days in advance. Next day reservations received until 5:00 pm.
<b>Vehicles:</b>	23
<b>Wheelchairs Accommodate</b>	Yes

**\*Registered MST RIDES clients may be reimbursed up to 50% of taxi rides, based on funding availability and not to exceed \$45 per person/month.**

# San Benito County Paratransit (County Express)

**Phone:** 831-636-4161

**Mailing Address:** 330 Tres Pinos Road, Suite C7 Hollister CA 95023

**Email:** [info@sanbenitocog.org](mailto:info@sanbenitocog.org)

**Web:** [www.sanbenitocountyexpress.org/paratransit.html](http://www.sanbenitocountyexpress.org/paratransit.html)

**Agency History:** Operated in conjunction with San Benito County Transit

**Eligibility:** Paratransit riders must be unable to use Fixed Route bus transit

**Service Area:** Within  $\frac{3}{4}$  mile of bus routes\*  
Connecting service at Gilroy for Santa Clara County services

**Service Charges:** \$1.25\*, Personal Care Assistants ride free

**Securing Service:** Reservations accepted up to 14 days in advance or same day.  
Rides scheduled the day of service will be subject to a \$1.00 convenience fee.

**How Trips are Prioritized:** Not applicable

**Vehicles:** 5 vehicles in service daily Monday - Friday  
1 vehicle in service Saturday & Sunday

**Wheelchairs Accommodated:** Yes

**Spanish Spoken:** Yes

**\*A general Dial-A-Ride service is available for anyone living outside  $\frac{3}{4}$  mile of the Fixed Route service area. General Dial-A-Ride service fares are \$1.25 for youth, seniors, and disabled individuals and \$2.00 for adults.**



# Santa Clara County Paratransit

<b>Phone:</b>	408-436-2865
<b>TDD:</b>	408-436-0155
<b>Fax:</b>	408-382-0470
<b>Mailing Address:</b>	926 Rock Ave., Suite 10, San Jose, CA 95131
<b>Email:</b>	<a href="mailto:admin@outreach2.org">admin@outreach2.org</a>
<b>Web:</b>	<a href="http://www.outreach1.org">www.outreach1.org</a>
<b>Agency History:</b>	Valley Transportation Authority (VTA) provides accessible bus, light rail, and paratransit service through contract with Outreach and Escort, Inc.
<b>Service Area:</b>	3/4 mile corridor around VTA bus, light rail routes
<b>Hours/Schedule:</b>	Administration is open 8:00 am - 5:00 pm Service hours comparable to VTA route schedules
<b>Service Charges:</b>	\$4.00 each way* Personal Care Assistants ride free
<b>Securing Service:</b>	Reservations accepted 1-3 days in advance
<b>How Trips are Prioritized:</b>	Not applicable
<b>Vehicles:</b>	Sedans and wheelchair-accessible vans
<b>Wheelchairs Accommodated:</b>	Yes
<b>Spanish Spoken:</b>	Yes

**\* Surcharge of two times the One-Way Trip fare is added to the regular charge for each trip that originates and/or terminates within Santa Clara County, but outside the ADA Paratransit Service Area. Customers living outside of the ADA Paratransit Service Area will be subject to the Service Area Surcharge for trips to or from their home.**

# Telephone Numbers

Cabrillo College Accessibility Support Center -	831-479-6379
Central Coast Ambulance Service -----	831-685-3201
City of Capitola--Seasonal Shuttle -----	831-475-7300
Community Bridges/Lift Line -----	
	831-688-9663
Courtesy Cab Co. (Watsonville) -----	831-761-3122
First Transit -----	831-460-9911
Greyhound Bus Lines -----	831-423-4082 or 1-800-231-2222
Medi-Cal/Alliance	
Non-Emergency Transportation -----	1-800-700-3874 ext. 5577
Mental Health Client Action Network -----	831-469-0462
Santa Cruz County Veterans Service Office ---	831-454-7276
Santa Cruz Metropolitan Transit District -----	831-425-4664
Santa Cruz Metropolitan Transit District	
ParaCruz -----	831-425-4664
Scotts Valley Senior Center -----	831-438-8666
UCSC Disability Van Service -----	831-459-2829
Van Rentals:	
Access Options -----	831-722-6804
Wheelchair Getaways -----	866-224-1750
Volunteer Center of Santa Cruz:	
Santa Cruz -----	831-427-3435
Watsonville -----	831-768-8132
Santa Cruz Yellow Cab -----	831-333-1234
Other Counties:	
Monterey -----	1-888-678-2871
San Benito -----	831-636-4161
Santa Clara -----	408-436-2865

Prepared by

**The Santa Cruz County  
Regional Transportation Commission**

1101 Pacific Avenue Suite 250, Santa Cruz, CA 95060, [www.sccrtc.org](http://www.sccrtc.org)  
For more information or additional copies, please call 831-460-3200

Revised June 2022

**AGENDA:** August 9<sup>th</sup>, 2022

**TO:** Elderly and Disabled Transportation Advisory Committee

**FROM:** Amanda Marino, Transportation Planner

**RE:** Youth Safe Routes To School Education Program

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## **RECOMMENDATIONS**

RTC staff recommends that the Elderly and Disabled Transportation Advisory Committee (E&D TAC) provide input on the Youth Safe Routes to School Education Program.

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## **BACKGROUND**

Due to high rates of pedestrian and bicyclist involved collisions in Santa Cruz County, there is a need for universal pedestrian and bicycle safety education starting at a young age. Ecology Action applied to the RTC for funding for its Youth Safe Routes to School Program. This funding source is the county's share of the state Regional Surface Transportation Program Exchange (RSTPX), over which the RTC has discretion to prioritize projects and programs which are consistent with the goals and policies of the Regional Transportation Plan. \$59,000 of RSTPX funding were awarded in December 2021 towards the program.

## **DISCUSSION**

### **Program Goals:**

- Train 750 students with pedestrian or bicycle safety education
- 15 Walk Smart trainings for 2nd grade students
- 15 Bike Smart trainings for 5th grade students
- Average increase of 15% for when comparing pre- and post-quizzes
- 100% of responding teachers reporting that the programs will increase safe walking and bicycling

### **How:**

- Ecology Action's standard Walk Smart program includes an in-class presentation, followed by 1.5-hour Walking Field Trip in the neighborhood surrounding the school.
- The standard Bike Smart program includes an assembly presentation, followed by an innovative, 2-hour bicycle rodeo on the school blacktop.
- These programs are inclusive and allow for students of all abilities and backgrounds to participate.

- Option for interactive, online trainings, when necessary (due to Covid)
- Geographic distribution of trainings across Santa Cruz County, based on need and other funding sources

Evaluation Methods:

- Pre and post quiz data collected and analyzed
- Teacher Evaluations for both presentations and WFTs/Rodeos
- Surveys for 5th gradestudents following rodeos, asking about anticipated behavior change
- Data collection at rodeo events

**SUMMARY**

Ecology Action Staff is requesting E&D TAC input on the RSTPX funded Youth Safe Routes to School Education Program teaching bike and pedestrian safety techniques and routes for elementary school students.

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**AGENDA:** August 9<sup>th</sup>, 2022

**TO:** Elderly and Disabled Transportation Advisory Committee  
**FROM:** Amanda Marino, Transportation Planner  
**RE:** Bean Creek Road Rehabilitation Project

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## **RECOMMENDATIONS**

RTC staff recommends that the Elderly and Disabled Transportation Advisory Committee (E&D TAC) provide input on the Bean Creek Road Rehabilitation Project.

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## **BACKGROUND**

The City of Scotts Valley hired MME Civil and Structural Engineering Consulting Design Firm to design a roadway rehabilitation for Bean Creek Road. The project has two phases. Phase One will start with the portion from Blue Bonnet Lane/Viki Court North to Redwood Way (see Attachment 1). Phase Two will continue from Redwood Way North until Greenwood Street. This project is part of the Citywide Pavement Management project that the RTC approved \$405,000 in Regional Surface Transportation Program Exchange (RSTPX) funds for in December 2019.

## **DISCUSSION**

The rehabilitation mostly includes a full depth reclamation of the existing pavement on the road, as well as a widening of the traffic lanes. The lanes currently are inconsistent in width and approximately 9' wide on average, and the new plans will provide a 10' consistent lane width. Other improvements include replacement of three drainage inlets, a new sidewalk extension between Blue Bonnet Lane and Lakeview Drive, and additional signage and striping along the road in various locations. The intersection at Blue Bonnet Lane and Bean Creek Road will be converted to a full 4-way stop sign intersection, which will improve safety for bicyclists and pedestrians.

Bicycle and pedestrian facility improvements that are included in this project are nine bike lane "sharrows" throughout the Phase One road section, one "Share the Road" sign and an ADA sidewalk extension to Lakeview Drive with new curb and gutter. At the 20 MPH curve near Redwood Way, a new

guardrail and widened outside lane will be constructed to slow traffic and create a safer roadway for bicyclists and pedestrians.

#### **SUMMARY**

The City of Scotts Valley staff and MME Civil and Structural Engineering Consulting Design Firm is requesting input from the E&D TAC on the Bean Creek Road Rehabilitation Project regarding pedestrian safety and accessibility features included in the project.

#### **ATTACHMENTS**

1. Bean Creek Road Rehabilitation Project Overview Map

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